







VTU Centre for Online Education (VTU-COE)

VTU Centre for Online Education (VTU-COE)



Post Graduate Diploma in Financial **Management Scheme and Syllabus**









(State University of Government of Karnataka Established as per the VTU Act, 1994)

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PROGRAM OUTCOMES(POs)

PGD graduate will be able

- To foster analytical abilities decision-making.
- To understand, analyse and communicate a business's goals.
- To lead themselves and team in achieving organisational goals
- To achieve professional excellence and enhance employability.

PROGRAM SPECIFIC OUTCOMES (PSOs):

PGD graduate will be able

- **PSO1)** Comprehend the contemporary features and characteristics of Business Administration.
- **PSO2)** Analyse and interpret the dynamic situations for making Business Management strategies and decisions at the national and global level.
- **PSO3**) Handle responsibility with the ethical values for all actions undertaken by them.
- **PSO4)** Adapt and focus on achieving the organisational goal and objectives with complete zealand commitment.

PROGRAM EDUCATIONAL OBJECTIVES (PEOs):

PGD graduate will be able

- 1. To provide conceptual and practical knowledge that may be applied in actual business.
- 2. To pursue lifelong education to reach goals and be a responsible citizen.
- 3. To enhance critical thinking and decision-making skills.
- 4. To foster a sense of unity within a group and to focus on team building.









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Semester - I

Sl. No	Code	Course Name	Credits
1		Management and Organisational Behaviour	4
2		Quantitative Techniques	4
3		Accounting for Managers	4
4		Marketing Management	4
5		Business Communication	4
		TOTAL	20

Semester - II

Sl. No	Code	Course Name	Credits
1		Human Resources Management	4
2		Corporate Strategy	4
3		Financial Management	4
4		Business Research Methods	4
5		Entrepreneurship Development	4
		TOTAL	20

SEMESTER-III

Sl. No	Code	Course Name	Credit
1		Financial Services	4
2		Banking & Financial Institutions	4
3		Advanced Financial Management	4
4		Merchant Banking & Mutual Funds	4
5		Behavioural Finance	4
		TOTAL CREDITS	20









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SEMESTER-IV

Sl. No	Code	Course Name	Credit	
1		Financial Derivatives	4	
2		International FM	4	
3		Emerging Trends in FM	4	
4		Project Work	8	
	TOTAL CREDITS			









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Management and Organizational Behaviour					
Course Code		CIE Marks	30		
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70		
Credits	04	Exam Hours	03		

Course Objectives

- To understand theories and models of Management and Organizational Behaviour
- To classify and differentiate various models of problem solving
- To compile a framework for addressing and resolving the problems at workplace
- To acquaint the required industry relevant skill sets

Module-1 8 hours

Management – Introduction, Meaning, Nature, Objectives, Importance, Differences between Administration and Management, Levels of Management, Types of Managers, Managerial roles, and Evolution of Management Thought.

Module -2 8 hours

Planning: Importance, Process, Benefits of Planning, Types of Plans, Planning tools and techniques.

Organising: Meaning, Types of Organisation structures, Directions in organisation structures.

Leading: Meaning, Nature, Traits and Behaviour, Approaches to Leadership. Controlling: Meaning, Importance, Steps in control process, Types of control.

Module -3 6 hours

Organizational Behaviour: Introduction, Meaning, History of Organizational Behaviour, Organizational effectiveness, Organizational learning process, Need for studying Organizational Behaviour.

Module -4 10 hours

Perception: Meaning, Process, Factors influencing perception, Perception and decision-making, Attitude and Behaviour, Work related stress and its management, Signs and Symptoms of stress, Causes and managing stress.

Motivation: Meaning, Process, Types and Maslow's Hierarchy of Needs.









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Module-5 8 Hours

Power and Politics: Meaning, Sources of power, consequences of power, Managing organizational politics.

Culture: Meaning, Elements of Organizational culture, Characteristics, Types, Creating Organizational culture.

Organizational Change: Meaning, Characteristics, Forces responsible for change, Resistance to change, and Managing resistance to change.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- 1. Essentials of Management, Koontz, McGraw Hill, 8/e, 2014
- 2. Management, John R. Schermerhorn, Jr., 8/e, Wiley India, 2010.
- 3. Organisational Behaviour, Fred Luthans, 12/e, McGraw Hill International, 2011
- 4. Organisational Behaviour, Steven L. McShane& Mary Ann Von Glinow, 6/e, McGraw Hill Education, 2015
- 5. Principles and Practices of Management and Organisational Behaviour, Chandrani Singh and AditiKhatri, Sage Publications, 2016

Web links and Video Lectures (e-Resources):

- https://onlinecourses.nptel.ac.in/noc22 mg104/preview
- https://onlinecourses.nptel.ac.in/noc22 mg78/preview
- https://learninglink.oup.com/access/king-lawley3e-student-resources#tag_all-chapters
- https://openstax.org/details/books/organizational-behavior
- https://www.classcentral.com/course/introduction-organisational-behaviour-11892

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.









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Course outcome

At the end of the course the student will be able to:

Sl.No.	Description	Blooms
		Level
CO1	Gain and apply the knowledge of management and OB	L1
	theories to solve problems.	
CO2	Acquire conceptual knowledge of management, its various	L3
	functions and theories in OB.	
CO3	Comprehend and apply management and behavioural	L2
	models to relate attitude, perception, power and politics.	
CO4	Analyse the changing trends and patterns in Management	L4
	and OB models.	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2		2	2				2		
CO3				3		3		2	
CO4		2		2			1		2









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Quantitative Techniques						
Course Code CIE Marks						
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70			
Credits	04	Exam Hours	03			

Course Learning objectives:

- 1. To make the students learn about the applications of statistical& quantitative tools and Techniques in decision making.
- 2. To emphasize the need for statistics and decision models in solving business problems.
- 3. To enhance the knowledge on descriptive and inferential statistics.
- 4. To develop analytical skills in students in order to comprehend and practice data analysis at different levels.

Module-1 Introduction to Statistics

8 Hours

Introduction to Statistics: Meaning and Definition, functions, scope and limitations, Measures of central tendency - Mean, Median, Mode. **Measures of dispersion**: Range - Quartile Deviation - Standard Deviation - Variance-Coefficient of Variance - Comparison of various measures of Dispersion.

Module -2 Correlation and Regression

8 Hours

Scatter Diagram, Karl Pearson correlation, Spearman's Rank correlation (one way table only), simple and multiple regressions (problems on simple regression only).

Module -3 Hypotheses

8 Hours

Types, characteristics, source, formulation of hypotheses, errors in hypotheses. Level of significance, Parametric tests-- t-test, z-test, and Non-Parametric Tests ANOVA-one-way(only), u-test, K-W Test (problems on all tests).

Module-4 Introduction to Linear Programming Problem

8 Hours

Structure of linear program model, Assumption, Advantages, Limitations, Guidelines for formulation of linear programming model, Formulation of problems, graphical method.

General structure of transportation problem, methods of finding initial basic feasible solution (NWCM, LCM & VAM).

Module-5 Project Management

8 Hours

Structure of projects, phases of project management-planning, scheduling, controlling phase, work breakdown structure, project control charts, network planning, PERT & CPM, Network components & precedence relationships, critical path analysis, probability in PERT analysis, Theory of crashing (Theory Only), Theory of Constraints (Theory only).









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Semester End Examination:

50 percent theory: 50 percent problems

Books:

- 1. Fundamentals of Statistics, SC Gupta, Himalaya Publications, 2012
- 2. Research Methodology, Ranjith Kumar, Sage Publications, 2018
- 3. Research Methodology, C R Kothari, ViswaPrakasam Publication, 2015
- 4. Operation Research: An Introduction, H A Taha, Pearson Publication, 2012
- 5. Operation Research, J K Sharma, McMillan Publications, 2014

Web links and Video Lectures (e-Resources):

https://www.youtube.com/watch?v=VDLyk6z8uCg

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Course outcome

At the end of the course the student will be able to:

Sl. No.	Description	Blooms
		Level
CO1	Understand the Quantitative techniques for its use in business decisions	L1
CO2	Comprehension of the knowledge of quantitative techniques covering statistics and operation research models for decision making	L2
CO3	Application of quantitative techniques for solving the business problems	L3
CO4	Analysing complex business problem using various ORQT tools.	L4









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	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3	PSO4
CO1	1	2	1			2	1		
CO2		2	1	1			2	2	
CO3		1	2	3	2		2		1
CO4			1	2	3	1		2	1









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	Accounting for Managers		
Course Code		CIE Marks	30
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70
Credits	04	Exam Hours	03

Course Learning objectives:

- To enable the students to understand the conceptual framework of accounting, reporting and financial statements.
- To enable the students in preparation of books of accounts and accounting records leading to final accounts and interpretation there-off.
- To acquaint the students with interpretation of accounting information and analyses of financial statements for decision making.

Module-1 (8 Hours)

Introduction to Accounting: Meaning, types of Accounting, Users of Accounting information, types of Accounting, Basics of Generally Accepted accounting Principles (GAAP), Concepts and Conventions of Accounting, IFRS, Indian Accounting Standards.. (Theory only)

Module-2 (8 Hours)

Accounting Cycle: Single Entry System, Double Entry System Journal, Ledgers, Trial balance (Theory and Problems).

Module-3 (8 Hours)

Final Accounts of companies: Preparation of final accounts of companies in vertical form as per Companies Act of 2013 (Problems of Final Accounts with adjustments), Window dressing. Case Study problem on Final Accounts of Company (Theory and Problems).

Module-4 (8 Hours)

Analysis of Financial Statements: Meaning and Purpose of Financial Statement Analysis, Trend Analysis, Financial Ratio Analysis, Preparation of Financial Statements using Financial Ratios, Case Study on Financial Ratio Analysis (Theory and Problems).

Module-5 (8 Hours)

Depreciation and Emerging Issues in Accounting: Meaning of depreciation: causes of depreciation, types of depreciation. (Problems only on straight line and WDV method). Emerging Issues in Accounting: Human Resource Accounting, Forensic Accounting, Green Accounting, Sustainability Reporting. (Theory only).

Semester End Examination:

• 40 percent theory: 60 percent problems









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Suggested Learning Resources:

Books

- 1. Financial Accounting: A Managerial Perspective, Narayanaswamy R, 5/e, PHI, 2014.
- 2. A Text book of Accounting For Management, Maheswari S. N, MaheswariSharad K. Maheswari , 2/e, Vikas Publishing house (P) Ltd.
- 3. Computerized Accounting, NeerajGoyal, RohitSachdeva, Kalyani Publishers, 1e, 2018.
- 4. Accounting for Management-Text & Cases, S.K.Bhattacharya& John Dearden, Vikas Publishing House Pvt. Ltd., 3e, 2018.
- 5. Accounting and Finance for Non-finance Managers, Jai Kumar Batra, Sage Publications, 1e, 2018.
- 6. Financial Accounting, Jain S. P and Narang K L, Kalyani Publishers.

Web links and Video Lectures (e-Resources):

- https://icmai.in/upload/Students/Syllabus2016/Inter/Paper-5New.pdf
- https://journals.sagepub.com/home/jaf
- https://icmai.in/upload/Students/Syllabus-2012/Study_Material_New/Inter-Paper5-Revised.pdf
- https://books.mec.biz/tmp/books/Y3BMTIHRR2UE7LMTZG3T.pdf
- https://drnishikantjha.com/booksCollection/Financial%20Accounting%20-%20BMS%20.pdf
- https://www.pdfdrive.com/accountancy-books.html
- https://onlinecourses.swayam2.ac.in/nou22_cm18/preview
- https://www.coursera.org/lecture/uva-darden-financial-accounting/what-is-accounting-eXQEc
- https://www.youtube.com/watch?v=mg6KNVeTE3A

Course outcome

At the end of the course the student will be able to:

Sl. No.	Description	Blooms Level
CO1	Know what and how books of accounts and financial statements are prepared	L1
CO2	How to interpret financial statements of companies for decision making.	L1
CO3	Independently undertake financial statement analysis and take decisions.	L4,L6









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	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	









9 Hours

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Marketing Management							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- To familiarize with the basic concepts, and techniques of marketing management
- To gain knowledge on consumer buying behaviour and influencing factors
- To describe major bases for segment marketing, target marketing, and market positioning.
- To develop a Conceptual framework, covering basic elements of the marketing mix.
- To analyses and solve marketing problems in the complex and fast changing business environment.

Module-1 Introduction to Marketing Management and marketing Environment 9 Hours

Introduction, nature, scope and importance of marketing; Marketing concepts and its evolution; Marketing mix.4P's of Marketing. Marketing environment analysis – macro and micro components and their impact on marketing decisions, Market segmentation and positioning and Targeting, Consumer Buying behaviour, Consumer decision making process.

Module -2 Product Decision

Product Decisions: Concept of a product; Classification of products; Major product decisions; Product line and product mix;; Product life cycle Stages -strategic implications; New product development and consumer adoption process. Branding; Packaging and labelling.

Module -3 Price Decisions 7 Hours

Price Decisions - Pricing objectives - Pricing policies and constraints - Different pricing method - pricing strategies and Price adjustment strategy. Factor influencing pricing (Internal factor and External factor), Factors affecting price determination.

Module: Promotion mix Decisions and channel of Distribution 8 Hours









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Promotion Decisions: Communication Process; Promotion mix – advertising, personal selling, sales promotion, publicity and public relations; Determining advertising budget; Copy designing and testing; Media selection; Advertising effectiveness; Sales promotion – tools and techniques. Channel Decision and Physical Distribution Decisions - Nature of Marketing Channels –. Types of Channel flows – Channel functions – Functions of Distribution Channel – Structure and Design of Marketing Channels, conflict handling strategies in channel of distribution.

Module-5 Emerging Trends in Marketing

7 Hours

Emerging Trends in Marketing, Marketing Planning. Concepts of B2B marketing, Service Marketing, Digital and social media Marketing, Green Marketing, Event Marketing, Marketing Audit, Sponsorship, Cause Related Marketing, Marketing for Non-Profit Organizations, Relationship marketing, Marketing Strategies for Leaders, Challengers, Followers and Startups. Social Responsibility of marketing, Neuro Marketing, Sensory Marketing, societal marketing concept, premiumization.

Semester End Examination: 100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- 1. Kotlar, Philip, Marketing Management, Prentice Hall, New Delhi.
- 2. Stanton, Etzel, Walker, Fundamentals of Marketing, Tata-McGraw Hill, New Delhi.
- 3. Saxena, Rajan, Marketing Management, Tata-McGraw Hill, New Delhi.
- 4. McCarthy, E.J., Basic Marketing: A managerial approach, Irwin, New York
- 5. Marketing Management -Analysis planning and Control Prentice Hall of India, New Delhi, Ramaswamy. V S & Namakumari.
- 6. Marketing Management planning implementation and Control, Macmillan Business Books, New Delihi, 2002,
- 7. Marketing in India: Text and Cases by Neelamegham S by Vikas publication, Latest edition.









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Web links and Video Lectures (e-Resources):

- https://youtu.be/5fdx5Laavkc
- https://youtu.be/Ule8n6GgE1g
- https://youtu.be/ob5KWs3I3aY?t=131
- https://youtu.be/U1VWUHLhmdk
- https://youtu.be/iWuYUhSHXHg
- https://youtu.be/IErR_YYfP3Y
- https://youtu.be/mLV7MASrDlQ

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Sl. No.	Description	Blooms Level	Course outcome
CO1	Comprehend the concepts of Marketing Management.	L1	At the end of
CO2	Gain knowledge on consumer behaviour and buying process	L3	the
CO3	Understand concept of Product and Brand Management, Branding and Pricing strategies	L2	course the student
CO4	Identify marketing channels and the concept of product distribution, techniques of sales promotion	L4	will be able to:
CO5	Identify marketing channels and the concept of product	L4	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2	1		2				2		
CO3				3				2	
CO4		2		2					
CO 5		2			2				









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Business Communication							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- To enable the students to become aware of their communication skills and sensitize them to their potential to become successful managers.
- To enable learners with the mechanics of writing and also help them to draft business letters in English precisely and effectively.
- To introduce the students to some of the practices in managerial communication those are in vogue.
- To prepare students to develop the art of business communication with emphasis on analysing business situations.
- To train Students towards drafting business proposals.

Module-1 8 Hours

Introduction: Meaning & Definition, Role, Classification – Purpose of communication – Communication Process – Characteristics of successful communication – Importance of communication in management – Communication structure in organization – Communication in conflict resolution – Communication in crisis. Communication and negotiation – Communication in a cross-cultural setting.

Module -2 8 Hours

Oral and Written Communication: Meaning – Principles of successful oral communication – Barriers to communication – Conversation control –Reflection and Empathy: two sides of effective oral communication. Modes of Oral Communication – Listening as a Communication Skill, Non-verbal communication. Purpose of writing – Clarity in writing –Principles of effective writing – Approaching the writing process. Systematically: The 3X3 writing process for business communication.

Module -3 8 Hours

Business Letters and Reports: Introduction to business letters – Types of Business Letters - Writing routine and persuasive letters – Positive and Negative messages.

Writing Reports: Purpose, Kinds and Objectives of reports - Organization & Preparing reports.

Writing Proposals: Structure & preparation - Writing memos

Media Management: The press release - Press conference - Media interviews.









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Group Communication: Meetings – Planning meetings – objectives –participants – timing – venue of meetings.

Meeting Documentation: Notice, Agenda, and Resolution & Minutes.

Module - 4 8 Hours

Presentation skills: What is a presentation – Elements of presentation –Designing & Delivering Business Presentations – Advanced VisualSupport for managers.

Case Methods of learning: Understanding the case method of learning.

Negotiation skills: What is negotiation – Nature and need fornegotiation – Factors affecting negotiation – Stages of negotiation process – Negotiation strategies.

Module-5 8 Hours

Employment communication: Introduction - Composing Application Messages - Writing CVs - Group discussions - Interview skills, Impact of Technological Advancement on Business Communication- Technology-enabled Communication-Communication networks-

Intranet-Internet-E-mails-SMS- teleconferencing - videoconferencing.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- 1. Business Communication: Concepts, Cases and Applications- Chaturvedi P. D, &MukeshChaturvedi, 4/e, Pearson Education, 2020.
- 2. Communicating in Business: Ober and Newman, Cengage learning, 8th Edition, 2018.
- 3. Business Communication: Process and Product, Mary Ellen Guffey, 3/e, Cengage Learning, 2002.
- 4. Business and Professional Communication: Kelly M, Quintanilla, Shawn T and Wahl, SAGE South Asia Edition, 2017.
- 5. Business Communication: Lesikar, Flatley, Rentz&Pande, 12/e, TMH, 2014.
- 6. Communicating in Business: Williams, Krizan, Logan and Merrier, Cengage Learning, 8/e, 2017.
- 7. Contemporary Business Communication Scot Ober-Biztanntra, 5/e, 2015.

Web links and Video Lectures (e-Resources):









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- https://www.youtube.com/watch?v=yml9dx9nUco
- https://www.edx.org/learn/business-communications
- https://onlinecourses.swayam2.ac.in/imb19_mg14/preview
- https://www.careers360.com/courses-certifications/swayam-communication-courses-brp-org
- https://dcomm.org/wp-content/uploads/2019/05/Business-Communication-PDFDrive.com-.pdf
- http://www.mim.ac.mw/books/Business%20Communication.pdf
- https://www.researchgate.net/publication/347508593_A_Practical_Book_of_Business_Communication_Published_by
- https://2012books.lardbucket.org/pdfs/communication-for-business-success-canadian-edition.pdf
- https://sagepub.libguides.com/c.php?g=964634&p=6968892
- https://nptel.ac.in/courses/110105052

Course outcomes

At the end of the course the student will be able to:

S1.	Description	Blooms			
No.		Level			
CO1	The students will be aware of their communication skills and know their potential to become successful managers.				
CO2	The students will get enabled with the mechanics of writing and can compose the business letters in English precisely and effectively.	L3			
CO3	The students will be introduced to the managerial communication practices in business those are in vogue.	L2			
CO4	Students will get trained in the art of drafting business proposals and business communication with emphasis on analyzing business situations.	L4			

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3









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Human Resources Management							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- 1. To impart the fundamental concepts of Human Resource management and provide the significance of HRM.
- 2. To prepare the students to apply the knowledge of HRM to solve organizational problems.
- 3. To Enable the students analyze the organizational situation and prepare the HRM strategies for organizational development.
- **4.** To demonstrate the knowledge in analyzing the organization's real time problems.

Module-1 8 Hours

Human Resource Management: Introduction, Meaning, Nature, Importance, Scope of HRM, Evolution of HRM Systems approach to HRM, Traditional HR Vs Strategic HRM, Functions of HRM, principals of HRM. Role of HR manager, Latest Trends in HRM

Module -2 8 Hours

HR planning: Introduction, Importance, Process of Human Resource planning, Tools for demand forecasting, Factors affecting HRP, Job Analysis: Uses, Process of job analysis.

Recruitment and Selection: Nature, Sources of recruitment, methods of recruitment, Factors affecting recruitment, Selection: Definition, Process, Induction.

Module -3 8 Hours

Training and Development: Introduction, Training Vs Development, methods of training, methods of management development.

Performance Management: Introduction, objectives and benefits of Performance management, Performance counseling. Performance appraisal: meaning, objectives, methods of appraisal, Barriers to performance.

Module -4 8 Hours

Compensation Administration: Introduction, components of pay structure in India, Factors influencing compensation level, Compensation determination process.

Incentives and benefits: Pay for performance, Incentives plan, Group incentive plans, Organization wide incentive plan, Fringe benefits, types of fringe benefits.









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Module-5 8 Hours

Employee Grievance and Disciple: Introduction, Grievance procedure, Discipline, Approaches to discipline, Misconduct or Indiscipline, Disciplinary action.

Collective Bargaining: Concepts, Features, objectives, Bargainable issue, Types of Bargaining, the process of collective bargaining, Suggestion for effective implementation of collective Bargaining.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- 1. Human Resource Management , VSP Rao, 3/e, Excel Books, 2010
- 2. Human Resource Management, K. Aswathappa, 6/e, McGraw Hill Education, 2010
- 3. Personnel and Human Resource Management, P SubbaRao, 5/e, Himalaya Publishing House, 2015
- 4. Human Resources Management authored by T.P Renuka Murthy by HPH, 2015 edition.

Web links and Video Lectures (e-Resources):

- https://www.youtube.com/watch?v=zAy6xT8Rvag
- https://www.youtube.com/watch?v=w_wIMveGlrI&list=PLPjSqITyvDeXSqZIgYD2XKKLGZtjrhDtl
- https://www.youtube.com/watch?v=wOCqMEVrW3Y&list=PL_a1TI5CC9R HmoV-nhwngaoFA0b0mHURU
- https://www.youtube.com/watch?v=VU_7AaOZCLI









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Course outcome

At the end of the course the student will be able to:

S1.	Description	Blooms
No.		Level
CO1	Understand the concepts and principles of Human	L1
	Resource Management and apply in preparing the	
	strategies for the organization.	
CO2	Apply the appropriate techniques and methods in the	L3
	process of employment, performance management and	
	grievance handling in the organization.	
CO3	Analyse the various employee related issues and offer	L4
	appropriate suggestions	
CO4	Acquire the knowledge on the essential functions of human	L2
	resource management.	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	3		2		2	3	2		2
CO2	3		3		3	2	2		2
CO3	3		3		3	2	3	1	
CO4	3		1		1		2	3	2









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VTU Centre for Online Education (VTU-COE)

Corporate Strategy							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- 1. To provide insights into the concepts and theories of Strategic Management
- 2. To evaluate business strategies in dynamic market environment
- 3. To gain insights into various strategic management models
- 4. To apply all these to address and solve the problems in the corporate world

Module-1 8 Hours

Overview of Strategic Management: Meaning and Origins of Strategy and Strategic Management, Stages, Strategic Management Model, Benefits, Key terms - Competitive Advantage, Vision and Mission, Long term objectives, Strategies and Strategists, Relationship between a Company's Strategy and its Business Model.

Module -2 8 Hours

The External Assessment, PESTLE Analysis, Competitive Analysis, Industry Analysis, Porter's Five-Forces Model, and Key Success Factors.

Module -3 6 Hours

The Internal Assessment, Key internal forces, Resource Based View (RBV), SWOC Analysis, Value Chain Analysis, Balanced Score Card, and Bench Marking.

Module -4 10 Hours

Strategy Formulation, Porter's Five Generic Strategies, Corporate Strategies – Growth Strategies (Internal Growth, External Growth, Integration, Diversification, Mergers, Strategic Alliances), Ansoff's Matrix, Stability Strategies (No-Change, Profit and Proceed with Caution), Retrenchment Strategies (Turnaround, Divestment and Liquidation), and International Business Level Strategies.

Module-5 8 Hours

Strategy Implementation, Nature of Strategy implementation, Annual objectives, Policies, Resource allocation, Restructuring, Reengineering, and E-engineering, Creating a Strategy-supportive culture, and Production/Operations/Human Resource concerns while implementing strategies, Ethics and Corporate Social Responsibility.









VTU Centre for Online Education (VTU-COE)

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources: Books

- 1. Strategic Management, Fred R. David, 13/e, Prentice Hall India
- 2. Crafting and Executing Strategy Concepts and Cases, Arthur A. Thompson, Jr. et al., 16/e, 2016
- 3. Contemporary Strategy Analysis, Robert M. Grant, Wiley India, 10/e.

Web links and Video Lectures (e-Resources):

- https://www.youtube.com/watch?v=qGU-etCqbtQ
- https://www.youtube.com/watch?v=uY_ywciZUnM
- https://www.youtube.com/watch?v=TzcuoTOkPKg
- https://www.youtube.com/watch?v=mgY864U-OH0
- https://www.youtube.com/watch?v=MIOLtFPYfsE
- https://www.voutube.com/watch?v=d2GoZDOXzzw
- https://www.youtube.com/watch?v=ZmRK9wc3hjI
- https://www.youtube.com/watch?v=tyUw0h5i9yI
- https://www.youtube.com/watch?v=FQLIrmmsHeo
- https://www.youtube.com/watch?v=EvvnoNAUPS0
- https://study.com/academy/topic/strategic-managementoverview.html
- https://www.cascade.app/blog/strategic-management-process

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.









VTU Centre for Online Education (VTU-COE)

Sl. No.	Description	Blooms Level
CO1	Students should get clear idea about the concept of Strategic Management, its relevance, Characteristics, process nature and purpose.	L1
CO2	Students to acquire an understanding of how firms successfully institutionalize a strategy and create an organizational structure for domestic and overseas operations and gain competitive advantage.	L3
CO3	To give the students an insight on strategy at different levels of an organization to gain competitive advantage.	L2
CO4	To help students understand the strategic drive in multinational firms and their decisions in different markets.	L4

Course outcome:

At the end of the course the student will be able to:

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3









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VTU Centre for Online Education (VTU-COE)

Financial Management							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives:

- 1. To familiarize the students with basic concepts of financial management and financial system.
- 2. To understand concept of time value of money and its implication.
- 3. To evaluate the investment proposals.
- 4. To understand the management of working capital in an organization.
- 5. To analyze capital structure and dividend decision.

Module-1 Introduction

08 Hours

Meaning and objectives of Financial Management, changing role of finance managers. Interface of Financial Management with other functional areas. Indian Financial System: Financial markets, Financial Instruments, Financial institutions and financial services. (Theory)

Module -2 Time Value of Money

08 Hours

Meaning of Time value of money –Future value of single cash flow & annuity, present value of single cash flow, annuity & perpetuity. Simple interest & Compound interest, Capital recovery & loan amortization. (Theory & Problems)

Module -3 Sources of Financing and Cost of Capital

08 Hours

Sources of Financing: Shares, Debentures, Term loans, Lease financing, Hybrid financing, Venture Capital, Angel investing and private equity, Warrants and convertibles (Theory Only). Cost of Capital: Basic concepts. Cost of debenture capital, cost of preferential capital, cost of term loans, cost of equity capital (Dividend discounting and CAPM model) - Cost of retained earnings - Determination of Weighted average cost of capital (WACC). (Theory & Problem).

Module -4 Capital Budgeting

08 Hours

Capital budgeting process, Investment evaluation techniques – Net present value, Internal rate of return, Modified internal rate of return, Profitability index, Payback period, discounted payback period, accounting rate of return. (Theory & Problem).









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Module-5 Capital structure and Dividend Decisions

08 Hours

Capital structure policy, Leverages, EBIT and EPS analysis. ROI & ROE analysis. Dividend policy - Factors affecting the dividend policy - Dividend Policies- Stable Dividend, Stable Payout.

Working Capital - Factors influencing working capital requirements - Current asset policy and current asset finance policy, Determination of operating cycle and cash cycle on Excel-Estimation of working capital requirements of a firm.

Semester End Examination:

40% Theory: 60% Problems

Suggested Learning Resources:

Books:

- 1. Financial Management, Khan M. Y.& Jain P. K, TMH, 7th Edition
- 2. Financial Management, Prasanna Chandra, TMH, 9th Edition
- 3. Financial Management, I M Pandey, Vikas Publishing House, 11th Edition

Web links and Video Lectures (e-Resources):

- 1. https://www.mastermindsindia.com/
- 2. https://www.mygreatlearning.com/
- 3. https://www.youtube.com/watch?v=qrs3taWpuD8
- 4. https://www.youtube.com/watch?v=TgF2XvjquUU&list=PLLy_2iUCG87CXY2B6fPex1SOIqxzzD5Wj

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Course outcome

At the end of the course the student will be able to:

Sl. No.	Description	Blooms Level
CO1	Understand the basic financial concepts	L1
CO2	Apply time value of money	L3
CO3	Estimate the Cost of Capital and Analyze the capital structure and dividend decisions	L2
CO4	Evaluate the investment decisions and Estimate working capital requirements	L4









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	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1									
CO2									
CO3									
CO4									









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VTU Centre for Online Education (VTU-COE)

Business Research Methods							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- 1. To understand the basic components of research design
- 2. To Gain an insight into the applications of research methods
- 3. To equip students with various research analytical tools used in business research
- 4. To develop analytical skills of business research and to prepare scientific business reports

Module-1 Introduction to Research, Research Problem and Research Hypothesis 7 Hours

Research: Meaning of Research; Types of Research - Exploratory Research, Conclusive Research; The Process of Research; Research Applications in Social and Business Sciences; Features of a Good Research Study.

Research Problem and Formulation of Research Hypotheses: Defining the Research Problem; Management Decision Problem Vs Management Research Problem; Problem Identification Process; Components of the Research Problem; Formulating the Research Hypothesis - Types of Research Hypothesis; Writing a Research Proposal - Contents of a Research Proposal and Types of Research Proposals.

Module -2 Research Design and Sampling

7 Hours

Research Design: Meaning of Research Designs; Classification of Research Designs: Exploratory Research Designs, Descriptive Research Designs, Cross-Sectional Studies and Longitudinal Studies; Experimental Designs.

Sampling: Sampling Concepts - Sample Vs Census, Sampling Vs Non-Sampling Error; Sampling Design - Probability and Non Probability Sampling Design; Determination of Sample Size - Sample Size for Estimating Population Mean, Determination of Sample Size for Estimating the Population Proportion.









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Module - 3 Measurement, Scaling, Questionnaire Design and Data Collection Methods 9 Hours

Attitude Measurement and Scaling: Types of Measurement Scales; Attitude; Classification of Scales: Single Item Vs Multiple Item Scale, Comparative Vs Non-Comparative Scales.

Questionnaire Design: Questionnaire Method; Types of Questionnaires; Process of Questionnaire Designing; Advantages and Disadvantages of Questionnaire Method. **Primary and Secondary Data:** Classification of Data; Secondary Data: Uses, Advantages, Disadvantages, Types and Sources; Primary Data Collection: Observation Method, Focus Group Discussion, Personal Interview Method.

Module-4 Data Processing, Data Analysis and Testing of Hypothesis 10 Hours

Data Processing: Data Editing - Field Editing, Centralized in House Editing; Coding - Coding Closed Ended Structured Questions, Coding Open Ended Structured Questions; Classification and Tabulation of Data.

Applications of Bivariate and Multivariate statistical techniques, Factor analysis, Discriminant analysis, Cluster analysis, Multiple regression and Correlation, Multidimensional scaling – Conjoint Analysis – Application of statistical software for data analysis. (Theory Only)

Testing of Hypotheses: Concepts in Testing of Hypothesis - Steps in Testing of Hypothesis, Test Statistic for Testing Hypothesis about Population Mean; Tests Concerning Means - the Case of Single Population; Tests for Difference between Two Population Means; Tests Concerning Population Proportion - the Case of Single Population; Tests for Difference between Two Population Proportions. (Theory Only)

Module-5 Research Report Writing and Ethics in Research 7 Hours

Research Report Writing: Types of Research Reports - Brief Reports and Detailed Reports; Report Writing: Structure of the Research Report, Preliminary Section, Main Report, Interpretations of Results and Suggested Recommendations; Report Writing: Formulation Rules for Writing the Report: Guidelines for Presenting Tabular Data, Guidelines for Visual Representations.

Ethics in Research: Meaning of Research Ethics; Clients Ethical Code; Researchers Ethical Code; Ethical Codes Related to Respondents; Responsibility of Ethics in Research - Uses of Library and Internet in Research.









VTU Centre for Online Education (VTU-COE)

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- Research Methodology: Concepts and Cases: Dr Deepak Chawla & DrNeenaSondhi, Vikas Publishing/2e/2016
- Business Research Methods: Donald R. Cooper & Pamela s Schindler, TMH/9e/2007
- Research Methodology: C R Kothari, ViswaPrakasam Publication, 2014.
- Business Research Methods : S. N. Murthy & U. Bhojanna, Excel Books, 3e, 2016

Web links and Video Lectures (e-Resources):

https://ccsuniversity.ac.in/bridge-

library/pdf/MPhil%20Stats%20Research%20Methodology-Part1.pdf

https://cac.annauniv.edu/aidetails/afpg_2021_fu/Management/M.B.A.pdf

https://mis.alagappauniversity.ac.in/siteAdmin/dde-

<u>admin/uploads/4/__PG_M.Com_Commerce%20(English)_Research%20Methodology_6223.pdf</u>

https://www.digimat.in/nptel/courses/video/121106007/L01.html

https://www.coursera.org/learn/research-methods

https://www.researchgate.net/publication/319207471_HANDBOOK_OF_RESEAR CH_METHODOLOGY

https://www.pdfdrive.com/research-methodology-books.html









VTU Centre for Online Education (VTU-COE)

Sl. No.	Description	Blooms Level
CO1	Learners will understand and appreciate business research methods	L1
CO2	Students will be able to explore various research designs and sampling design and techniques	L3
CO3	Students will be able to apply various scaling measurements, Questionnaire design and data collection methods	L2
CO4	Students will process, analyse, and interpret the data	L4
CO5	Students will be able to write the research report and do the presentation	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3
CO5	2		3		2			3	









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VTU Centre for Online Education (VTU-COE)

Entrepreneurship Development							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- To develop and strengthen entrepreneurial qualities and motivation among students.
- To impart basic entrepreneurial skills and understandings to run a business efficiently and effectively.
- To provide insights to students on entrepreneurship opportunities, sources of funding and institutions supporting entrepreneurs.
- To make students understand the ways of starting a company of their own.

Module-1 8 Hours

Introduction to Entrepreneur & Entrepreneurship: Meaning of Entrepreneur -Types of Entrepreneurs Conceptof Entrepreneurship, EntrepreneurialProcess-.

Corporate Entrepreneurial Mind set: Nature , Developing Vision, organization structure, Strategy Entrepreneurial Culture-Creativity and Innovation: The role of creativity, The innovation Process , Sources of New Ideas ,Methodsof GeneratingIdeas, CreativeProblem Solving,

Module -2 8 Hours

Developing Business Model and processof Company Incorporation: Importance of Business Model, Starting a small-scale industry –Components of an Effective Business Model, Osterwalder Business Model Canvas. Business Planning Process: Meaning of business plan-Final Project Report with Feasibility Study - preparing a model project report for starting a new venture. Process of registration of a private limited company, a public limited company, Startup Four stages of Start Up.

Module -3 8 Hours

Entrepreneurship Development and government support system, Business Angels, Venture Capital, Initial Public Offering, Role of Central Government and State Government in promoting Entrepreneurship - Introduction to various incentives, subsidies and grants Export Oriented Units - A brief overview of financial institutions in India - SIDBI - SIDCO - DIC - Single Window - Latest Industrial Policy of Government of India.









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Module-4 8 Hours

Succession Planning and Strategies for harvesting and ending the Venture: succession of Business, Transfer to family member, Transfer to non family Member, Option of selling the Business, Direct sale, Employee stock option Plan, Management Buyout. Exit Strategy Ethics: Involving Employees, Business associates, social responsibility of Business.

Module-5 8 Hours

Emerging Trends in Entrepreneurship Development; Digital Entrepreneurship, meaning, scope and opportunities. Rural Entrepreneur , Potential opportunities for Rural entrepreneurship in India Women Entrepreneurship – Need – Growth of women Entrepreneurship – Problems faced by Women Entrepreneurs – Development of women Entrepreneurship – Entrepreneurship in Informal Sector – Rural Entrepreneurship – Entrepreneurship in Sectors like Agriculture, Tourism, health case, Transport and allied services.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- Entrepreneurship Development Small Business Entreprises. Poornima M Charanthimath, Pearson Education
- Entrepreneurship. Robert D, Hisrich, 10 edition, Mcgraw Hill Education

Web links and Video Lectures (e-Resources):

- https://youtu.be/rbmz5VEW90A
- https://www.youtube.com/watch?v=CnStAWc7iOw https://www.youtube.com/watch?v=RLQivEQUgUc

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VTU Centre for Online Education (VTU-COE)

Course outcome

At the end of the course the student will be able to:

Sl. No.	Description	Blooms Level
CO1	Demonstrate interest and orientation towards entrepreneurship, and entrepreneurial opportunities to set up a business	3
CO2	Demonstrate creative thinking for innovative business ideas and opportunities	3
CO3	Analyze formal, institutional and informal support systems available for promotion of entrepreneurship	4
CO4	Evaluate opportunities and challenges of small business, women& rural entrepreneurship	5
CO5	Develop a comprehensive business plan for successful setting up of an enterprise	6

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	3	2	3	2					
CO2	3	3							
CO3		3							
CO4									
CO 5	3	3		3	2				









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Post Graduate Diploma in Investment Management Scheme and Syllabus









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PROGRAM OUTCOMES(POs)

PG	D graduate will be able
	To foster analytical abilities decision-making.
	To understand, analyse and communicate a business's goals.
	To lead themselves and team in achieving organisational goals
	To achieve professional excellence and enhance employability

PROGRAM SPECIFIC OUTCOMES (PSOs):

PGD graduate will be able

PSO1) Comprehend the contemporary features and characteristics of Business Administration.

PSO2) Analyse and interpret the dynamic situations for making Business Management strategies and decisions at the national and global level.

PSO3) Handle responsibility with the ethical values for all actions undertaken by them.

PSO4) Adapt and focus on achieving the organisational goal and objectives with complete zealand commitment.

PROGRAM EDUCATIONAL OBJECTIVES (PEOs):

PGD graduate will be able

- 1. To provide conceptual and practical knowledge that may be applied in actual business.
- 2. To pursue lifelong education to reach goals and be a responsible citizen.
- 3. To enhance critical thinking and decision-making skills.
- 4. To foster a sense of unity within a group and to focus on team building.









VTU Centre for Online Education (VTU-COE)

Semester - I

Sl. No	Code	Course Name	Credits
1		Management and Organisational Behaviour	4
2		Quantitative Techniques	4
3		Accounting for Managers	4
4		Marketing Management	4
5		Business Communication	4
		TOTAL	20

Semester - II

Sl. No	Code	Course Name	Credits			
1		Human Resources Management	4			
2		Corporate Strategy	4			
3		Financial Management	4			
4		Business Research Methods	4			
5		Entrepreneurship Development	4			
	TOTAL					

SEMESTER-III

Sl. No	Code	Course Name	Credit			
1		Financial Services	4			
2		Security Analysis	4			
3		Portfolio Management	4			
4		Banking & Financial Institutions	4			
5		Merchant Banking & Mutual Funds	4			
	TOTAL CREDITS					









VTU Centre for Online Education (VTU-COE)

SEMESTER-IV

Sl. No	Code	Course Name	Credit
1		Financial Derivatives	4
2		Behavioural Finance	4
3		Emerging Trends in Investment Management	4
4		Project Work	8
		TOTAL CREDITS	20









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VTU Centre for Online Education (VTU-COE)

Management and Organizational Behaviour								
Course Code		CIE Marks	30					
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70					
Credits	04	Exam Hours	03					

Course Objectives

- To understand theories and models of Management and Organizational Behaviour
- To classify and differentiate various models of problem solving
- To compile a framework for addressing and resolving the problems at workplace
- To acquaint the required industry relevant skill sets

Module-1 8 hours

Management – Introduction, Meaning, Nature, Objectives, Importance, Differences between Administration and Management, Levels of Management, Types of Managers, Managerial roles, and Evolution of Management Thought.

Module -2 8 hours

Planning: Importance, Process, Benefits of Planning, Types of Plans, Planning tools and techniques.

Organising: Meaning, Types of Organisation structures, Directions in organisation structures.

Leading: Meaning, Nature, Traits and Behaviour, Approaches to Leadership.

Controlling: Meaning, Importance, Steps in control process, Types of control.

Module -3 6 hours

Organizational Behaviour: Introduction, Meaning, History of Organizational Behaviour, Organizational effectiveness, Organizational learning process, Need for studying Organizational Behaviour.

Module -4 10 hours

Perception: Meaning, Process, Factors influencing perception, Perception and decision-making, Attitude and Behaviour, Work related stress and its management, Signs and Symptoms of stress, Causes and managing stress.

Motivation: Meaning, Process, Types and Maslow's Hierarchy of Needs.









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Module-5 8 Hours

Power and Politics: Meaning, Sources of power, consequences of power, Managing organizational politics.

Culture: Meaning, Elements of Organizational culture, Characteristics, Types, Creating Organizational culture.

Organizational Change: Meaning, Characteristics, Forces responsible for change, Resistance to change, and Managing resistance to change.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- 1. Essentials of Management, Koontz, McGraw Hill, 8/e, 2014
- 2. Management, John R. Schermerhorn, Jr., 8/e, Wiley India, 2010.
- 3. Organisational Behaviour, Fred Luthans, 12/e, McGraw Hill International, 2011
- 4. Organisational Behaviour, Steven L. McShane& Mary Ann Von Glinow, 6/e, McGraw Hill Education, 2015
- 5. Principles and Practices of Management and Organisational Behaviour, Chandrani Singh and AditiKhatri, Sage Publications, 2016

Web links and Video Lectures (e-Resources):

- https://onlinecourses.nptel.ac.in/noc22_mg104/preview
- https://onlinecourses.nptel.ac.in/noc22_mg78/preview
- https://learninglink.oup.com/access/king-lawley3e-student-resources#tag_all-chapters
- https://openstax.org/details/books/organizational-behavior
- https://www.classcentral.com/course/introduction-organisational-behaviour-11892

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.









VTU Centre for Online Education (VTU-COE)

Course outcome

At the end of the course the student will be able to:

Sl.No.	Description	Blooms
		Level
CO1	Gain and apply the knowledge of management and OB	L1
	theories to solve problems.	
CO2	Acquire conceptual knowledge of management, its various	L3
	functions and theories in OB.	
CO3	Comprehend and apply management and behavioural	L2
	models to relate attitude, perception, power and politics.	
CO4	Analyse the changing trends and patterns in Management	L4
	and OB models.	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2		2	2				2		
CO3				3		3		2	
CO4		2		2			1		2









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VTU Centre for Online Education (VTU-COE)

Quantitative Techniques							
Course Code CIE Marks 30							
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Learning objectives:

- 1. To make the students learn about the applications of statistical& quantitative tools and Techniques in decision making.
- 2. To emphasize the need for statistics and decision models in solving business problems.
- 3. To enhance the knowledge on descriptive and inferential statistics.
- 4. To develop analytical skills in students in order to comprehend and practice data analysis at different levels.

Module-1 Introduction to Statistics

8 Hours

Introduction to Statistics: Meaning and Definition, functions, scope and limitations, Measures of central tendency - Mean, Median, Mode. **Measures of dispersion**: Range - Quartile Deviation - Standard Deviation - Variance-Coefficient of Variance - Comparison of various measures of Dispersion.

Module -2 Correlation and Regression

8 Hours

Scatter Diagram, Karl Pearson correlation, Spearman's Rank correlation (one way table only), simple and multiple regressions (problems on simple regression only).

Module -3 Hypotheses

8 Hours

Types, characteristics, source, formulation of hypotheses, errors in hypotheses. Level of significance, Parametric tests-- t-test, z-test, and Non-Parametric Tests ANOVA-one-way(only), u-test, K-W Test (problems on all tests).

Module-4 Introduction to Linear Programming Problem

8 Hours

Structure of linear program model, Assumption, Advantages, Limitations, Guidelines for formulation of linear programming model, Formulation of problems, graphical method.

General structure of transportation problem, methods of finding initial basic feasible solution (NWCM, LCM & VAM).

Module-5 Project Management

8 Hours

Structure of projects, phases of project management-planning, scheduling, controlling phase, work breakdown structure, project control charts, network planning, PERT & CPM, Network components & precedence relationships, critical path analysis, probability in PERT analysis, Theory of crashing (Theory Only), Theory of Constraints (Theory only).









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VTU Centre for Online Education (VTU-COE)

Semester End Examination:

50 percent theory: 50 percent problems

Books:

- 1. Fundamentals of Statistics, SC Gupta, Himalaya Publications, 2012
- 2. Research Methodology, Ranjith Kumar, Sage Publications, 2018
- 3. Research Methodology, C R Kothari, ViswaPrakasam Publication, 2015
- 4. Operation Research: An Introduction, H A Taha, Pearson Publication, 2012
- 5. Operation Research, J K Sharma, McMillan Publications, 2014

Web links and Video Lectures (e-Resources):

https://www.youtube.com/watch?v=VDLyk6z8uCg

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Course outcome

At the end of the course the student will be able to:

Sl. No.	Description	Blooms
		Level
CO1	Understand the Quantitative techniques for its use in	L1
(01	business decisions	LI
	Comprehension of the knowledge of quantitative	
CO2	techniques covering statistics and operation research	L2
	models for decision making	
CO3	Application of quantitative techniques for solving the	L3
003	business problems	LS
CO4	Analysing complex business problem using various	1.4
CO4	ORQT tools.	1.4









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	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3	PSO4
CO1	1	2	1			2	1		
CO2		2	1	1			2	2	
CO3		1	2	3	2		2		1
CO4			1	2	3	1		2	1









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VTU Centre for Online Education (VTU-COE)

	Accounting for Managers		
Course Code		CIE Marks	30
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70
Credits	04	Exam Hours	03

Course Learning objectives:

- To enable the students to understand the conceptual framework of accounting, reporting and financial statements.
- To enable the students in preparation of books of accounts and accounting records leading to final accounts and interpretation there-off.
- To acquaint the students with interpretation of accounting information and analyses of financial statements for decision making.

Module-1 (8 Hours)

Introduction to Accounting: Meaning, types of Accounting, Users of Accounting information, types of Accounting, Basics of Generally Accepted accounting Principles (GAAP), Concepts and Conventions of Accounting, IFRS, Indian Accounting Standards.. (Theory only)

Module-2 (8 Hours)

Accounting Cycle: Single Entry System, Double Entry System Journal, Ledgers, Trial balance (Theory and Problems).

Module-3 (8 Hours)

Final Accounts of companies: Preparation of final accounts of companies in vertical form as per Companies Act of 2013 (Problems of Final Accounts with adjustments), Window dressing. Case Study problem on Final Accounts of Company (Theory and Problems).

Module-4 (8 Hours)

Analysis of Financial Statements: Meaning and Purpose of Financial Statement Analysis, Trend Analysis, Financial Ratio Analysis, Preparation of Financial Statements using Financial Ratios, Case Study on Financial Ratio Analysis (Theory and Problems).

Module-5 (8 Hours)

Depreciation and Emerging Issues in Accounting: Meaning of depreciation: causes of depreciation, types of depreciation. (Problems only on straight line and WDV method). Emerging Issues in Accounting: Human Resource Accounting, Forensic Accounting, Green Accounting, Sustainability Reporting. (Theory only).

Semester End Examination:

• 40 percent theory: 60 percent problems









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VTU Centre for Online Education (VTU-COE)

Suggested Learning Resources:

Books

- 1. Financial Accounting: A Managerial Perspective, Narayanaswamy R, 5/e, PHI, 2014.
- 2. A Text book of Accounting For Management, Maheswari S. N, MaheswariSharad K. Maheswari , 2/e, Vikas Publishing house (P) Ltd.
- 3. Computerized Accounting, NeerajGoyal, RohitSachdeva, Kalyani Publishers, 1e, 2018.
- 4. Accounting for Management-Text & Cases, S.K.Bhattacharya& John Dearden, Vikas Publishing House Pvt. Ltd., 3e, 2018.
- 5. Accounting and Finance for Non-finance Managers, Jai Kumar Batra, Sage Publications, 1e, 2018.
- 6. Financial Accounting, Jain S. P and Narang K L, Kalyani Publishers.

Web links and Video Lectures (e-Resources):

- https://icmai.in/upload/Students/Syllabus2016/Inter/Paper-5New.pdf
- https://journals.sagepub.com/home/jaf
- https://icmai.in/upload/Students/Syllabus-2012/Study_Material_New/Inter-Paper5-Revised.pdf
- https://books.mec.biz/tmp/books/Y3BMTIHRR2UE7LMTZG3T.pdf
- https://drnishikantjha.com/booksCollection/Financial%20Accounting%20-%20BMS%20.pdf
- https://www.pdfdrive.com/accountancy-books.html
- https://onlinecourses.swayam2.ac.in/nou22_cm18/preview
- https://www.coursera.org/lecture/uva-darden-financial-accounting/what-is-accounting-eXQEc
- https://www.youtube.com/watch?v=mq6KNVeTE3A

Course outcome

At the end of the course the student will be able to:

S1. No.	Description	Blooms Level
CO1	Know what and how books of accounts and financial statements are prepared	L1
CO2	How to interpret financial statements of companies for decision making.	L1
CO3	Independently undertake financial statement analysis and take decisions.	L4,L6









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	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO ₂			2				2		
CO3				3				2	









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VTU Centre for Online Education (VTU-COE)

Marketing Management							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- To familiarize with the basic concepts, and techniques of marketing management
- To gain knowledge on consumer buying behaviour and influencing factors
- To describe major bases for segment marketing, target marketing, and market positioning.
- To develop a Conceptual framework, covering basic elements of the marketing mix.
- To analyses and solve marketing problems in the complex and fast changing business environment.

Module-1 Introduction to Marketing Management and marketing Environment 9 Hours

Introduction, nature, scope and importance of marketing; Marketing concepts and its evolution; Marketing mix.4P's of Marketing. Marketing environment analysis – macro and micro components and their impact on marketing decisions, Market segmentation and positioning and Targeting, Consumer Buying behaviour, Consumer decision making process.

Module -2 Product Decision

Product Decisions: Concept of a product; Classification of products; Major product decisions; Product line and product mix;; Product life cycle Stages -strategic implications; New product development and consumer adoption process. Branding; Packaging and labelling.

Module -3 Price Decisions

7 Hours

9 Hours

Price Decisions - Pricing objectives - Pricing policies and constraints - Different pricing method - pricing strategies and Price adjustment strategy. Factor influencing pricing (Internal factor and External factor), Factors affecting price determination.

Module: Promotion mix Decisions and channel of Distribution

8 Hours









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Promotion Decisions: Communication Process; Promotion mix – advertising, personal selling, sales promotion, publicity and public relations; Determining advertising budget; Copy designing and testing; Media selection; Advertising effectiveness; Sales promotion – tools and techniques. Channel Decision and Physical Distribution Decisions - Nature of Marketing Channels –. Types of Channel flows – Channel functions – Functions of Distribution Channel – Structure and Design of Marketing Channels, conflict handling strategies in channel of distribution.

Module-5 Emerging Trends in Marketing

7 Hours

Emerging Trends in Marketing, Marketing Planning. Concepts of B2B marketing, Service Marketing, Digital and social media Marketing, Green Marketing, Event Marketing, Marketing Audit, Sponsorship, Cause Related Marketing, Marketing for Non-Profit Organizations, Relationship marketing, Marketing Strategies for Leaders, Challengers, Followers and Startups. Social Responsibility of marketing, Neuro Marketing, Sensory Marketing, societal marketing concept, premiumization.

Semester End Examination: 100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- 1. Kotlar, Philip, Marketing Management, Prentice Hall, New Delhi.
- 2. Stanton, Etzel, Walker, Fundamentals of Marketing, Tata-McGraw Hill, New Delhi.
- 3. Saxena, Rajan, Marketing Management, Tata-McGraw Hill, New Delhi.
- 4. McCarthy, E.J., Basic Marketing: A managerial approach, Irwin, New York
- 5. Marketing Management -Analysis planning and Control Prentice Hall of India, New Delhi, Ramaswamy. V S &Namakumari.
- 6. Marketing Management planning implementation and Control, Macmillan Business Books, New Delihi, 2002,
- 7. Marketing in India: Text and Cases by Neelamegham S by Vikas publication, Latest edition.









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Web links and Video Lectures (e-Resources):

- https://youtu.be/5fdx5Laavkc
- https://youtu.be/Ule8n6GgE1g
- https://youtu.be/ob5KWs3I3aY?t=131
- https://youtu.be/U1VWUHLhmdk
- https://youtu.be/iWuYUhSHXHg
- https://youtu.be/IErR_YYfP3Y
- https://youtu.be/mLV7MASrDlQ

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Sl. No.	Description	Blooms Level	Course outcome
CO1	Comprehend the concepts of Marketing Management.	L1	At the end of
CO2	Gain knowledge on consumer behaviour and buying process	L3	the
CO3	Understand concept of Product and Brand Management, Branding and Pricing strategies	L2	course the student
CO4	Identify marketing channels and the concept of product distribution, techniques of sales promotion	L4	will be able to:
CO5	Identify marketing channels and the concept of product	L4	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2	1		2				2		
CO3				3				2	
CO4		2		2					
CO 5		2			2				









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VTU Centre for Online Education (VTU-COE)

Business Communication							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- To enable the students to become aware of their communication skills and sensitize them to their potential to become successful managers.
- To enable learners with the mechanics of writing and also help them to draft business letters in English precisely and effectively.
- To introduce the students to some of the practices in managerial communication those are in vogue.
- To prepare students to develop the art of business communication with emphasis on analysing business situations.
- To train Students towards drafting business proposals.

Module-1 8 Hours

Introduction: Meaning & Definition, Role, Classification – Purpose of communication – Communication Process – Characteristics of successful communication – Importance of communication in management – Communication structure in organization – Communication in conflict resolution - Communication in crisis. Communication and negotiation - Communication in a cross-cultural setting.

Module -2 8 Hours

Oral and Written Communication: Meaning – Principles of successful oral communication – Barriers to communication – Conversation control –Reflection and Empathy: two sides of effective oral communication. Modes of Oral Communication – Listening as a Communication Skill, Non-verbal communication. Purpose of writing – Clarity in writing –Principles of effective writing – Approaching the writing process. Systematically: The 3X3 writing process for business communication.

Module -3 8 Hours

Business Letters and Reports: Introduction to business letters – Types of Business Letters - Writing routine and persuasive letters – Positive and Negative messages.

Writing Reports: Purpose, Kinds and Objectives of reports - Organization & Preparing reports.

Writing Proposals: Structure & preparation - Writing memos

Media Management: The press release - Press conference - Media interviews.









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VTU Centre for Online Education (VTU-COE)

Group Communication: Meetings – Planning meetings – objectives –participants – timing – venue of meetings.

Meeting Documentation: Notice, Agenda, and Resolution & Minutes.

Module - 4 8 Hours

Presentation skills: What is a presentation – Elements of presentation –Designing & Delivering Business Presentations – Advanced VisualSupport for managers.

Case Methods of learning: Understanding the case method of learning.

Negotiation skills: What is negotiation – Nature and need fornegotiation – Factors affecting negotiation – Stages of negotiation process – Negotiation strategies.

Module-5 8 Hours

Employment communication: Introduction - Composing Application Messages - Writing CVs - Group discussions - Interview skills, Impact of Technological Advancement on Business Communication- Technology-enabled Communication-Communication networks-

Intranet-Internet-E-mails-SMS- teleconferencing - videoconferencing.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- 1. Business Communication: Concepts, Cases and Applications- Chaturvedi P. D, &MukeshChaturvedi, 4/e, Pearson Education, 2020.
- 2. Communicating in Business: Ober and Newman, Cengage learning, 8th Edition, 2018.
- 3. Business Communication: Process and Product, Mary Ellen Guffey, 3/e, Cengage Learning, 2002.
- 4. Business and Professional Communication: Kelly M, Quintanilla, Shawn T and Wahl, SAGE South Asia Edition, 2017.
- 5. Business Communication: Lesikar, Flatley, Rentz&Pande, 12/e, TMH, 2014.
- 6. Communicating in Business: Williams, Krizan, Logan and Merrier, Cengage Learning, 8/e, 2017.
- 7. Contemporary Business Communication Scot Ober-Biztanntra, 5/e, 2015.

Web links and Video Lectures (e-Resources):









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- https://www.youtube.com/watch?v=yml9dx9nUco
- https://www.edx.org/learn/business-communications
- https://onlinecourses.swayam2.ac.in/imb19_mg14/preview
- https://www.careers360.com/courses-certifications/swayam-communication-courses-brp-org
- https://dcomm.org/wp-content/uploads/2019/05/Business-Communication-PDFDrive.com-.pdf
- http://www.mim.ac.mw/books/Business%20Communication.pdf
- https://www.researchgate.net/publication/347508593_A_Practical_Book_of_Business_Communication_Published_by
- https://2012books.lardbucket.org/pdfs/communication-for-business-success-canadian-edition.pdf
- https://sagepub.libguides.com/c.php?g=964634&p=6968892
- https://nptel.ac.in/courses/110105052

Course outcomes

At the end of the course the student will be able to:

S1.	Description	Blooms				
No.		Level				
CO1	The students will be aware of their communication skills and	I.1				
COI	know their potential to become successful managers.					
	The students will get enabled with the mechanics of writing					
CO2						
	effectively.					
CO3	The students will be introduced to the managerial	1.2				
CO3	communication practices in business those are in vogue.	LZ				
	Students will get trained in the art of drafting business					
CO4	proposals and business communication with emphasis on	L4				
	analyzing business situations.					

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3









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VTU Centre for Online Education (VTU-COE)

Human Resources Management								
Course Code		CIE Marks	30					
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70					
Credits	04	Exam Hours	03					

Course Objectives

- 1. To impart the fundamental concepts of Human Resource management and provide the significance of HRM.
- 2. To prepare the students to apply the knowledge of HRM to solve organizational problems.
- 3. To Enable the students analyze the organizational situation and prepare the HRM strategies for organizational development.
- **4.** To demonstrate the knowledge in analyzing the organization's real time problems.

Module-1 8 Hours

Human Resource Management: Introduction, Meaning, Nature, Importance, Scope of HRM, Evolution of HRM Systems approach to HRM, Traditional HR Vs Strategic HRM, Functions of HRM, principals of HRM. Role of HR manager, Latest Trends in HRM

Module -2 8 Hours

HR planning: Introduction, Importance, Process of Human Resource planning, Tools for demand forecasting, Factors affecting HRP, Job Analysis: Uses, Process of job analysis.

Recruitment and Selection: Nature, Sources of recruitment, methods of recruitment, Factors affecting recruitment, Selection: Definition, Process, Induction.

Module -3 8 Hours

Training and Development: Introduction, Training Vs Development, methods of training, methods of management development.

Performance Management: Introduction, objectives and benefits of Performance management, Performance counseling. Performance appraisal: meaning, objectives, methods of appraisal, Barriers to performance.

Module -4 8 Hours

Compensation Administration: Introduction, components of pay structure in India, Factors influencing compensation level, Compensation determination process.

Incentives and benefits: Pay for performance, Incentives plan, Group incentive plans, Organization wide incentive plan, Fringe benefits, types of fringe benefits.









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VTU Centre for Online Education (VTU-COE)

Module-5 8 Hours

Employee Grievance and Disciple: Introduction, Grievance procedure, Discipline, Approaches to discipline, Misconduct or Indiscipline, Disciplinary action.

Collective Bargaining: Concepts, Features, objectives, Bargainable issue, Types of Bargaining, the process of collective bargaining, Suggestion for effective implementation of collective Bargaining.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- 1. Human Resource Management , VSP Rao, 3/e, Excel Books, 2010
- 2. Human Resource Management, K. Aswathappa, 6/e, McGraw Hill Education, 2010
- 3. Personnel and Human Resource Management, P SubbaRao, 5/e, Himalaya Publishing House, 2015
- 4. Human Resources Management authored by T.P Renuka Murthy by HPH, 2015 edition.

Web links and Video Lectures (e-Resources):

- https://www.youtube.com/watch?v=zAy6xT8Rvag
- https://www.youtube.com/watch?v=w_wIMveGlrI&list=PLPjSqITyvDeXSqZIgYD2XKKLGZtjrhDtl
- https://www.youtube.com/watch?v=wOCqMEVrW3Y&list=PL_a1TI5CC9R https://www.youtube.com/watch?v=wOCqMEVrW3Y&list=PL_a1TI5CC9R https://www.youtube.com/watch?v=wOCqMEVrW3Y&list=PL_a1TI5CC9R https://www.youtube.com/watch?v=wOCqMEVrW3Y&list=PL_a1TI5CC9R
- https://www.youtube.com/watch?v=VU_7AaOZCLI









VTU Centre for Online Education (VTU-COE)

Course outcome

At the end of the course the student will be able to:

S1.	Description	Blooms
No.		Level
CO1	Understand the concepts and principles of Human	L1
	Resource Management and apply in preparing the	
	strategies for the organization.	
CO2	Apply the appropriate techniques and methods in the	L3
	process of employment, performance management and	
	grievance handling in the organization.	
CO3	Analyse the various employee related issues and offer	L4
	appropriate suggestions	
CO4	Acquire the knowledge on the essential functions of human	L2
	resource management.	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	3		2		2	3	2		2
CO2	3		3		3	2	2		2
CO3	3		3		3	2	3	1	
CO4	3		1		1		2	3	2









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VTU Centre for Online Education (VTU-COE)

Corporate Strategy								
Course Code		CIE Marks	30					
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70					
Credits	04	Exam Hours	03					

Course Objectives

- 1. To provide insights into the concepts and theories of Strategic Management
- 2. To evaluate business strategies in dynamic market environment
- 3. To gain insights into various strategic management models
- 4. To apply all these to address and solve the problems in the corporate world

Module-1 8 Hours

Overview of Strategic Management: Meaning and Origins of Strategy and Strategic Management, Stages, Strategic Management Model, Benefits, Key terms - Competitive Advantage, Vision and Mission, Long term objectives, Strategies and Strategists, Relationship between a Company's Strategy and its Business Model.

Module -2 8 Hours

The External Assessment, PESTLE Analysis, Competitive Analysis, Industry Analysis, Porter's Five-Forces Model, and Key Success Factors.

Module -3 6 Hours

The Internal Assessment, Key internal forces, Resource Based View (RBV), SWOC Analysis, Value Chain Analysis, Balanced Score Card, and Bench Marking.

Module -4 10 Hours

Strategy Formulation, Porter's Five Generic Strategies, Corporate Strategies – Growth Strategies (Internal Growth, External Growth, Integration, Diversification, Mergers, Strategic Alliances), Ansoff's Matrix, Stability Strategies (No-Change, Profit and Proceed with Caution), Retrenchment Strategies (Turnaround, Divestment and Liquidation), and International Business Level Strategies.

Module-5 8 Hours

Strategy Implementation, Nature of Strategy implementation, Annual objectives, Policies, Resource allocation, Restructuring, Reengineering, and E-engineering, Creating a Strategy-supportive culture, and Production/Operations/Human Resource concerns while implementing strategies, Ethics and Corporate Social Responsibility.









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VTU Centre for Online Education (VTU-COE)

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources: Books

- 1. Strategic Management, Fred R. David, 13/e, Prentice Hall India
- 2. Crafting and Executing Strategy Concepts and Cases, Arthur A. Thompson, Jr. et al., 16/e, 2016
- 3. Contemporary Strategy Analysis, Robert M. Grant, Wiley India, 10/e.

Web links and Video Lectures (e-Resources):

- https://www.youtube.com/watch?v=qGU-etCqbtQ
- https://www.youtube.com/watch?v=uY_ywciZUnM
- https://www.youtube.com/watch?v=TzcuoTOkPKg
- https://www.youtube.com/watch?v=mgY864U-OH0
- https://www.youtube.com/watch?v=MIOLtFPYfsE
- https://www.youtube.com/watch?v=d2GoZDOXzzw
- https://www.youtube.com/watch?v=ZmRK9wc3hjI
- https://www.youtube.com/watch?v=tyUw0h5i9yI
- https://www.youtube.com/watch?v=FQLIrmmsHeo
- https://www.youtube.com/watch?v=EvvnoNAUPS0
- https://study.com/academy/topic/strategic-managementoverview.html
- https://www.cascade.app/blog/strategic-management-process

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.









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Sl. No.	Description	Blooms Level
CO1	Students should get clear idea about the concept of Strategic Management, its relevance, Characteristics, process nature and purpose.	L1
CO2	Students to acquire an understanding of how firms successfully institutionalize a strategy and create an organizational structure for domestic and overseas operations and gain competitive advantage.	L3
CO3	To give the students an insight on strategy at different levels of an organization to gain competitive advantage.	L2
CO4	To help students understand the strategic drive in multinational firms and their decisions in different markets.	L4

Course outcome:

At the end of the course the student will be able to:

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3









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VTU Centre for Online Education (VTU-COE)

Financial Management							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives:

- 1. To familiarize the students with basic concepts of financial management and financial system.
- 2. To understand concept of time value of money and its implication.
- 3. To evaluate the investment proposals.
- 4. To understand the management of working capital in an organization.
- 5. To analyze capital structure and dividend decision.

Module-1 Introduction

08 Hours

Meaning and objectives of Financial Management, changing role of finance managers. Interface of Financial Management with other functional areas. Indian Financial System: Financial markets, Financial Instruments, Financial institutions and financial services. (Theory)

Module -2 Time Value of Money

08 Hours

Meaning of Time value of money –Future value of single cash flow & annuity, present value of single cash flow, annuity & perpetuity. Simple interest & Compound interest, Capital recovery & loan amortization. (Theory & Problems)

Module -3 Sources of Financing and Cost of Capital

08 Hours

Sources of Financing: Shares, Debentures, Term loans, Lease financing, Hybrid financing, Venture Capital, Angel investing and private equity, Warrants and convertibles (Theory Only). Cost of Capital: Basic concepts. Cost of debenture capital, cost of preferential capital, cost of term loans, cost of equity capital (Dividend discounting and CAPM model) - Cost of retained earnings - Determination of Weighted average cost of capital (WACC). (Theory & Problem).

Module -4 Capital Budgeting

08 Hours

Capital budgeting process, Investment evaluation techniques – Net present value, Internal rate of return, Modified internal rate of return, Profitability index, Payback period, discounted payback period, accounting rate of return. (Theory & Problem).









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VTU Centre for Online Education (VTU-COE)

Module-5 Capital structure and Dividend Decisions

08 Hours

Capital structure policy, Leverages, EBIT and EPS analysis. ROI & ROE analysis. Dividend policy - Factors affecting the dividend policy - Dividend Policies- Stable Dividend, Stable Payout.

Working Capital - Factors influencing working capital requirements - Current asset policy and current asset finance policy, Determination of operating cycle and cash cycle on Excel- Estimation of working capital requirements of a firm.

Semester End Examination:

40%Theory: 60%Problems

Suggested Learning Resources:

Books:

- 1. Financial Management, Khan M. Y.& Jain P. K, TMH, 7th Edition
- 2. Financial Management, Prasanna Chandra, TMH, 9th Edition
- 3. Financial Management, I M Pandey, Vikas Publishing House, 11th Edition

Web links and Video Lectures (e-Resources):

- 1. https://www.mastermindsindia.com/
- 2. https://www.mygreatlearning.com/
- 3. https://www.youtube.com/watch?v=qrs3taWpuD8
- 4. https://www.youtube.com/watch?v=TgF2XvjquUU&list=PLLy_2iUCG87CXY2B6fPex1SOIqxzzD5Wj

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Course outcome

At the end of the course the student will be able to:

Sl. No.	Description	Blooms Level					
CO1	O1 Understand the basic financial concepts						
CO2	2 Apply time value of money						
CO3	Estimate the Cost of Capital and Analyze the capital structure and dividend decisions	L2					
CO4	Evaluate the investment decisions and Estimate working capital requirements	L4					









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	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1									
CO2									
CO3									
CO4									









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VTU Centre for Online Education (VTU-COE)

Business Research Methods							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- 1. To understand the basic components of research design
- 2. To Gain an insight into the applications of research methods
- 3. To equip students with various research analytical tools used in business research
- 4. To develop analytical skills of business research and to prepare scientific business reports

Module-1 Introduction to Research, Research Problem and Research Hypothesis 7 Hours

Research: Meaning of Research; Types of Research - Exploratory Research, Conclusive Research; The Process of Research; Research Applications in Social and Business Sciences; Features of a Good Research Study.

Research Problem and Formulation of Research Hypotheses: Defining the Research Problem; Management Decision Problem Vs Management Research Problem; Problem Identification Process; Components of the Research Problem; Formulating the Research Hypothesis - Types of Research Hypothesis; Writing a Research Proposal - Contents of a Research Proposal and Types of Research Proposals.

Module -2 Research Design and Sampling

7 Hours

Research Design: Meaning of Research Designs; Classification of Research Designs: Exploratory Research Designs, Descriptive Research Designs, Cross-Sectional Studies and Longitudinal Studies; Experimental Designs.

Sampling: Sampling Concepts - Sample Vs Census, Sampling Vs Non-Sampling Error; Sampling Design - Probability and Non Probability Sampling Design; Determination of Sample Size - Sample Size for Estimating Population Mean, Determination of Sample Size for Estimating the Population Proportion.









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Module - 3 Measurement, Scaling, Questionnaire Design and Data Collection Methods 9 Hours

Attitude Measurement and Scaling: Types of Measurement Scales; Attitude; Classification of Scales: Single Item Vs Multiple Item Scale, Comparative Vs Non-Comparative Scales.

Questionnaire Design: Questionnaire Method; Types of Questionnaires; Process of Questionnaire Designing; Advantages and Disadvantages of Questionnaire Method. **Primary and Secondary Data:** Classification of Data; Secondary Data: Uses, Advantages, Disadvantages, Types and Sources; Primary Data Collection:

Module-4 Data Processing, Data Analysis and Testing of Hypothesis 10 Hours

Observation Method, Focus Group Discussion, Personal Interview Method.

Data Processing: Data Editing - Field Editing, Centralized in House Editing; Coding - Coding Closed Ended Structured Questions, Coding Open Ended Structured Questions; Classification and Tabulation of Data.

Applications of Bivariate and Multivariate statistical techniques, Factor analysis, Discriminant analysis, Cluster analysis, Multiple regression and Correlation, Multidimensional scaling – Conjoint Analysis – Application of statistical software for data analysis. (Theory Only)

Testing of Hypotheses: Concepts in Testing of Hypothesis - Steps in Testing of Hypothesis, Test Statistic for Testing Hypothesis about Population Mean; Tests Concerning Means - the Case of Single Population; Tests for Difference between Two Population Means; Tests Concerning Population Proportion - the Case of Single Population; Tests for Difference between Two Population Proportions. (Theory Only)

Module-5 Research Report Writing and Ethics in Research 7 Hours

Research Report Writing: Types of Research Reports - Brief Reports and Detailed Reports; Report Writing: Structure of the Research Report, Preliminary Section, Main Report, Interpretations of Results and Suggested Recommendations; Report Writing: Formulation Rules for Writing the Report: Guidelines for Presenting Tabular Data, Guidelines for Visual Representations.

Ethics in Research: Meaning of Research Ethics; Clients Ethical Code; Researchers Ethical Code; Ethical Codes Related to Respondents; Responsibility of Ethics in Research - Uses of Library and Internet in Research.









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VTU Centre for Online Education (VTU-COE)

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- Research Methodology: Concepts and Cases: Dr Deepak Chawla & DrNeenaSondhi, Vikas Publishing/2e/2016
- Business Research Methods: Donald R. Cooper & Pamela s Schindler, TMH/9e/2007
- Research Methodology: C R Kothari, ViswaPrakasam Publication, 2014.
- Business Research Methods : S. N. Murthy & U. Bhojanna, Excel Books, 3e, 2016

Web links and Video Lectures (e-Resources):

https://ccsuniversity.ac.in/bridge-

library/pdf/MPhil%20Stats%20Research%20Methodology-Part1.pdf

 $\underline{https://cac.annauniv.edu/aidetails/afpg_2021_fu/Management/M.B.A.pdf}$

https://mis.alagappauniversity.ac.in/siteAdmin/dde-

admin/uploads/4/__PG_M.Com_Commerce%20(English)_Research%20Methodolog y_6223.pdf

https://www.digimat.in/nptel/courses/video/121106007/L01.html

https://www.coursera.org/learn/research-methods

https://www.researchgate.net/publication/319207471_HANDBOOK_OF_RESEAR CH_METHODOLOGY

https://www.pdfdrive.com/research-methodology-books.html









VTU Centre for Online Education (VTU-COE)

S1. No.	Description	Blooms Level
CO1	Learners will understand and appreciate business research	L1
	methods	
CO2	Students will be able to explore various research designs and	L3
	sampling design and techniques	
CO3	Students will be able to apply various scaling measurements,	L2
	Questionnaire design and data collection methods	
CO4	Students will process, analyse, and interpret the data	L4
CO5	Students will be able to write the research report and do the	
	presentation	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3
CO5	2		3		2			3	









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VTU Centre for Online Education (VTU-COE)

Entrepreneurship Development						
Course Code		CIE Marks	30			
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70			
Credits	04	Exam Hours	03			

Course Objectives

- To develop and strengthen entrepreneurial qualities and motivation among students.
- To impart basic entrepreneurial skills and understandings to run a business efficiently and effectively.
- To provide insights to students on entrepreneurship opportunities, sources of funding and institutions supporting entrepreneurs.
- To make students understand the ways of starting a company of their own.

Module-1 8 Hours

Introduction to Entrepreneur & Entrepreneurship: Meaning of Entrepreneur -Types of Entrepreneurs Conceptof Entrepreneurship, EntrepreneurialProcess-.

Corporate Entrepreneurial Mind set: Nature , Developing Vision, organization structure, Strategy Entrepreneurial Culture-Creativity and Innovation: The role of creativity, The innovation Process , Sources of New Ideas ,Methodsof GeneratingIdeas, CreativeProblem Solving,

Module -2 8 Hours

Developing Business Model and processof Company Incorporation: Importance of Business Model, Starting a small-scale industry –Components of an Effective Business Model, Osterwalder Business Model Canvas. Business Planning Process: Meaning of business plan-Final Project Report with Feasibility Study - preparing a model project report for starting a new venture. Process of registration of a private limited company, a public limited company, Startup Four stages of Start Up.

Module -3 8 Hours

Entrepreneurship Development and government support system, Business Angels, Venture Capital, Initial Public Offering, Role of Central Government and State Government in promoting Entrepreneurship - Introduction to various incentives, subsidies and grants Export Oriented Units - A brief overview of financial institutions in India - SIDBI - SIDCO - DIC - Single Window - Latest Industrial Policy of Government of India.









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Module-4 8 Hours

Succession Planning and Strategies for harvesting and ending the Venture: succession of Business, Transfer to family member, Transfer to non family Member, Option of selling the Business, Direct sale, Employee stock option Plan, Management Buyout. Exit Strategy Ethics: Involving Employees, Business associates, social responsibility of Business.

Module-5 8 Hours

Emerging Trends in Entrepreneurship Development; Digital Entrepreneurship, meaning, scope and opportunities. Rural Entrepreneur , Potential opportunities for Rural entrepreneurship in India Women Entrepreneurship – Need – Growth of women Entrepreneurship – Problems faced by Women Entrepreneurs – Development of women Entrepreneurship – Entrepreneurship in Informal Sector – Rural Entrepreneurship – Entrepreneurship in Sectors like Agriculture, Tourism, health case, Transport and allied services.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- Entrepreneurship Development Small Business Entreprises. Poornima M Charanthimath, Pearson Education
- Entrepreneurship. Robert D, Hisrich, 10 edition, Mcgraw Hill Education

Web links and Video Lectures (e-Resources):

- https://youtu.be/rbmz5VEW90A
- https://www.youtube.com/watch?v=CnStAWc7iOw https://www.youtube.com/watch?v=RLQivEQUgUc

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.









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Course outcome

At the end of the course the student will be able to:

S1.	Description	Blooms
No.		Level
CO1	Demonstrate interest and orientation towards entrepreneurship, and entrepreneurial opportunities to set up a business	3
CO2	Demonstrate creative thinking for innovative business ideas and opportunities	3
CO3	Analyze formal, institutional and informal support systems available for promotion of entrepreneurship	4
CO4	Evaluate opportunities and challenges of small business, women& rural entrepreneurship	5
CO5	Develop a comprehensive business plan for successful setting up of an enterprise	6

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	3	2	3	2					
CO2	3	3							
CO3		3							
CO4									
CO 5	3	3		3	2				









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Post Graduate Diploma in Retail Management Scheme and Syllabus









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PROGRAM OUTCOMES(POs)

PGD graduate will be able

- To foster analytical abilities decision-making.
- To understand, analyse and communicate a business's goals.
- To lead themselves and team in achieving organisational goals
- To achieve professional excellence and enhance employability.

PROGRAM SPECIFIC OUTCOMES (PSOs):

PGD graduate will be able

- **PSO1)** Comprehend the contemporary features and characteristics of Business Administration.
- **PSO2)** Analyse and interpret the dynamic situations for making Business Management strategies and decisions at the national and global level.
- **PSO3)** Handle responsibility with the ethical values for all actions undertaken by them.
- **PSO4)** Adapt and focus on achieving the organisational goal and objectives with complete zealand commitment.

PROGRAM EDUCATIONAL OBJECTIVES (PEOs):

PGD graduate will be able

- 1. To provide conceptual and practical knowledge that may be applied in actual business.
- 2. To pursue lifelong education to reach goals and be a responsible citizen.
- 3. To enhance critical thinking and decision-making skills.
- 4. To foster a sense of unity within a group and to focus on team building.









VTU Centre for Online Education (VTU-COE)

Semester - I

S1.No	Code	Course Name	Credits
1		Management and Organisational Behaviour	4
2		Quantitative Techniques	4
3		Accounting for Managers	4
4		Marketing Management	4
5		Business Communication	4
		TOTAL	20

Semester - II

Sl.No	Code	Course Name	Credits
1		Human Resources Management	4
2		Corporate Strategy	4
3		Financial Management	4
4		Business Research Methods	4
5		Entrepreneurship Development	4
		TOTAL	20

SEMESTER-III

Sl.No	Code	Course Name	Credit
1		Retail Management	4
2		Retail Branding & Strategy	4
3		Merchandising Management	4
4		Retail Entrepreneurship Development	4
5		Rural Retailing	4
		TOTAL CREDITS	20









VTU Centre for Online Education (VTU-COE)

SEMESTER-IV

Sl. No	Code	Course Name	Credit
1		Retail Analytics	4
2		E-Commerce & E-tailing	4
3		International Retailing	4
4		Project Work	8
		TOTAL CREDITS	20









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VTU Centre for Online Education (VTU-COE)

Management and Organizational Behaviour					
Course Code		CIE Marks	30		
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70		
Credits	04	Exam Hours	03		

Course Objectives

- To understand theories and models of Management and Organizational Behaviour
- To classify and differentiate various models of problem solving
- To compile a framework for addressing and resolving the problems at workplace
- To acquaint the required industry relevant skill sets

Module-1 8 hours

Management – Introduction, Meaning, Nature, Objectives, Importance, Differences between Administration and Management, Levels of Management, Types of Managers, Managerial roles, and Evolution of Management Thought.

Module -2 8 hours

Planning: Importance, Process, Benefits of Planning, Types of Plans, Planning tools and techniques.

Organising: Meaning, Types of Organisation structures, Directions in organisation structures.

Leading: Meaning, Nature, Traits and Behaviour, Approaches to Leadership. Controlling: Meaning, Importance, Steps in control process, Types of control.

Module -3 6 hours

Organizational Behaviour: Introduction, Meaning, History of Organizational Behaviour, Organizational effectiveness, Organizational learning process, Need for studying Organizational Behaviour.

Module -4 10 hours

Perception: Meaning, Process, Factors influencing perception, Perception and decision-making, Attitude and Behaviour, Work related stress and its management, Signs and Symptoms of stress, Causes and managing stress.

Motivation: Meaning, Process, Types and Maslow's Hierarchy of Needs.









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Module-5 8 Hours

Power and Politics: Meaning, Sources of power, consequences of power, Managing organizational politics.

Culture: Meaning, Elements of Organizational culture, Characteristics, Types, Creating Organizational culture.

Organizational Change: Meaning, Characteristics, Forces responsible for change, Resistance to change, and Managing resistance to change.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- 1. Essentials of Management, Koontz, McGraw Hill, 8/e, 2014
- 2. Management, John R. Schermerhorn, Jr., 8/e, Wiley India, 2010.
- 3. Organisational Behaviour, Fred Luthans, 12/e, McGraw Hill International, 2011
- 4. Organisational Behaviour, Steven L. McShane& Mary Ann Von Glinow, 6/e, McGraw Hill Education, 2015
- 5. Principles and Practices of Management and Organisational Behaviour, Chandrani Singh and AditiKhatri, Sage Publications, 2016

Web links and Video Lectures (e-Resources):

- https://onlinecourses.nptel.ac.in/noc22_mg104/preview
- https://onlinecourses.nptel.ac.in/noc22_mg78/preview
- https://learninglink.oup.com/access/king-lawley3e-student-resources#tag_all-chapters
- https://openstax.org/details/books/organizational-behavior
- https://www.classcentral.com/course/introduction-organisational-behaviour-11892

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.









VTU Centre for Online Education (VTU-COE)

Course outcome

At the end of the course the student will be able to:

Sl.No.	Description	Blooms
		Level
CO1	Gain and apply the knowledge of management and OB	L1
	theories to solve problems.	
CO2	Acquire conceptual knowledge of management, its various	L3
	functions and theories in OB.	
CO3	Comprehend and apply management and behavioural	L2
	models to relate attitude, perception, power and politics.	
CO4	Analyse the changing trends and patterns in Management	L4
	and OB models.	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2		2	2				2		
CO3				3		3		2	
CO4		2		2			1		2









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VTU Centre for Online Education (VTU-COE)

Quantitative Techniques					
Course Code		CIE Marks	30		
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70		
Credits	04	Exam Hours	03		

Course Learning objectives:

- 1. To make the students learn about the applications of statistical& quantitative tools and Techniques in decision making.
- 2. To emphasize the need for statistics and decision models in solving business problems.
- 3. To enhance the knowledge on descriptive and inferential statistics.
- 4. To develop analytical skills in students in order to comprehend and practice data analysis at different levels.

Module-1 Introduction to Statistics

8 Hours

Introduction to Statistics: Meaning and Definition, functions, scope and limitations, Measures of central tendency - Mean, Median, Mode. **Measures of dispersion**: Range - Quartile Deviation - Standard Deviation - Variance-Coefficient of Variance - Comparison of various measures of Dispersion.

Module -2 Correlation and Regression

8 Hours

Scatter Diagram, Karl Pearson correlation, Spearman's Rank correlation (one way table only), simple and multiple regressions (problems on simple regression only).

Module -3 Hypotheses

8 Hours

Types, characteristics, source, formulation of hypotheses, errors in hypotheses. Level of significance, Parametric tests-- t-test, z-test, and Non-Parametric Tests ANOVA-one-way(only), u-test, K-W Test (problems on all tests).

Module-4 Introduction to Linear Programming Problem

8 Hours

Structure of linear program model, Assumption, Advantages, Limitations, Guidelines for formulation of linear programming model, Formulation of problems, graphical method.

General structure of transportation problem, methods of finding initial basic feasible solution (NWCM, LCM & VAM).

Module-5 Project Management

8 Hours

Structure of projects, phases of project management-planning, scheduling, controlling phase, work breakdown structure, project control charts, network planning, PERT & CPM, Network components & precedence relationships, critical path analysis, probability in PERT analysis, Theory of crashing (Theory Only), Theory of Constraints (Theory only).









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VTU Centre for Online Education (VTU-COE)

Semester End Examination:

50 percent theory: 50 percent problems

Books:

- 1. Fundamentals of Statistics, SC Gupta, Himalaya Publications, 2012
- 2. Research Methodology, Ranjith Kumar, Sage Publications, 2018
- 3. Research Methodology, C R Kothari, ViswaPrakasam Publication, 2015
- 4. Operation Research: An Introduction, H A Taha, Pearson Publication, 2012
- 5. Operation Research, J K Sharma, McMillan Publications, 2014

Web links and Video Lectures (e-Resources):

https://www.youtube.com/watch?v=VDLyk6z8uCg

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Course outcome

At the end of the course the student will be able to:

Sl. No.	Description	Blooms Level
CO1	Understand the Quantitative techniques for its use in business decisions	L1
CO2	Comprehension of the knowledge of quantitative techniques covering statistics and operation research models for decision making	L2
CO3	Application of quantitative techniques for solving the business problems	L3
CO4	Analysing complex business problem using various ORQT tools.	L4









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	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3	PSO4
CO1	1	2	1			2	1		
CO2		2	1	1			2	2	
CO3		1	2	3	2		2		1
CO4			1	2	3	1		2	1









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VTU Centre for Online Education (VTU-COE)

	Accounting for Managers		
Course Code		CIE Marks	30
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70
Credits	04	Exam Hours	03

Course Learning objectives:

- To enable the students to understand the conceptual framework of accounting, reporting and financial statements.
- To enable the students in preparation of books of accounts and accounting records leading to final accounts and interpretation there-off.
- To acquaint the students with interpretation of accounting information and analyses of financial statements for decision making.

Module-1 (8 Hours)

Introduction to Accounting: Meaning, types of Accounting, Users of Accounting information, types of Accounting, Basics of Generally Accepted accounting Principles (GAAP), Concepts and Conventions of Accounting, IFRS, Indian Accounting Standards.. (Theory only)

Module-2 (8 Hours)

Accounting Cycle: Single Entry System, Double Entry System Journal, Ledgers, Trial balance (Theory and Problems).

Module-3 (8 Hours)

Final Accounts of companies: Preparation of final accounts of companies in vertical form as per Companies Act of 2013 (Problems of Final Accounts with adjustments), Window dressing. Case Study problem on Final Accounts of Company (Theory and Problems).

Module-4 (8 Hours)

Analysis of Financial Statements: Meaning and Purpose of Financial Statement Analysis, Trend Analysis, Financial Ratio Analysis, Preparation of Financial Statements using Financial Ratios, Case Study on Financial Ratio Analysis (Theory and Problems).

Module-5 (8 Hours)

Depreciation and Emerging Issues in Accounting: Meaning of depreciation: causes of depreciation, types of depreciation. (Problems only on straight line and WDV method). Emerging Issues in Accounting: Human Resource Accounting, Forensic Accounting, Green Accounting, Sustainability Reporting. (Theory only).

Semester End Examination:

• 40 percent theory: 60 percent problems









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VTU Centre for Online Education (VTU-COE)

Suggested Learning Resources:

Books

- 1. Financial Accounting: A Managerial Perspective, Narayanaswamy R, 5/e, PHI, 2014.
- 2. A Text book of Accounting For Management, Maheswari S. N, MaheswariSharad K. Maheswari , 2/e, Vikas Publishing house (P) Ltd.
- 3. Computerized Accounting, NeerajGoyal, RohitSachdeva, Kalyani Publishers, 1e, 2018.
- 4. Accounting for Management-Text & Cases, S.K.Bhattacharya& John Dearden, Vikas Publishing House Pvt. Ltd., 3e, 2018.
- 5. Accounting and Finance for Non-finance Managers, Jai Kumar Batra, Sage Publications, 1e, 2018.
- 6. Financial Accounting, Jain S. P and Narang K L, Kalyani Publishers.

Web links and Video Lectures (e-Resources):

- https://icmai.in/upload/Students/Syllabus2016/Inter/Paper-5New.pdf
- https://journals.sagepub.com/home/jaf
- https://icmai.in/upload/Students/Syllabus-2012/Study_Material_New/Inter-Paper5-Revised.pdf
- https://books.mec.biz/tmp/books/Y3BMTIHRR2UE7LMTZG3T.pdf
- https://drnishikantjha.com/booksCollection/Financial%20Accounting%20-%20BMS%20.pdf
- https://www.pdfdrive.com/accountancy-books.html
- https://onlinecourses.swayam2.ac.in/nou22_cm18/preview
- https://www.coursera.org/lecture/uva-darden-financial-accounting/what-is-accounting-eXQEc
- https://www.youtube.com/watch?v=mq6KNVeTE3A

Course outcome

At the end of the course the student will be able to:

S1. No.	Description	Blooms Level
NO.		Level
CO1	Know what and how books of accounts and financial statements are	L1
	prepared	LI
CO2	How to interpret financial statements of companies for decision	Т 1
CO2	making.	L1
CO3	Independently undertake financial statement analysis and take	L4,L6
	decisions.	









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	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	









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VTU Centre for Online Education (VTU-COE)

Marketing Management							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- To familiarize with the basic concepts, and techniques of marketing management
- To gain knowledge on consumer buying behaviour and influencing factors
- To describe major bases for segment marketing, target marketing, and market positioning.
- To develop a Conceptual framework, covering basic elements of the marketing mix.
- To analyses and solve marketing problems in the complex and fast changing business environment.

Module-1 Introduction to Marketing Management and marketing Environment 9 Hours

Introduction, nature, scope and importance of marketing; Marketing concepts and its evolution; Marketing mix.4P's of Marketing. Marketing environment analysis – macro and micro components and their impact on marketing decisions, Market segmentation and positioning and Targeting, Consumer Buying behaviour, Consumer decision making process.

Module -2 Product Decision

Product Decisions: Concept of a product; Classification of products; Major product decisions; Product line and product mix;; Product life cycle Stages -strategic implications; New product development and consumer adoption process. Branding; Packaging and labelling.

Module -3 Price Decisions

7 Hours

9 Hours

Price Decisions - Pricing objectives - Pricing policies and constraints - Different pricing method - pricing strategies and Price adjustment strategy. Factor influencing pricing (Internal factor and External factor), Factors affecting price determination.

Module: Promotion mix Decisions and channel of Distribution

8 Hours









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VTU Centre for Online Education (VTU-COE)

Promotion Decisions: Communication Process; Promotion mix – advertising, personal selling, sales promotion, publicity and public relations; Determining advertising budget; Copy designing and testing; Media selection; Advertising effectiveness; Sales promotion – tools and techniques. Channel Decision and Physical Distribution Decisions - Nature of Marketing Channels –. Types of Channel flows – Channel functions – Functions of Distribution Channel – Structure and Design of Marketing Channels, conflict handling strategies in channel of distribution.

Module-5 Emerging Trends in Marketing

7 Hours

Emerging Trends in Marketing, Marketing Planning. Concepts of B2B marketing, Service Marketing, Digital and social media Marketing, Green Marketing, Event Marketing, Marketing Audit, Sponsorship, Cause Related Marketing, Marketing for Non-Profit Organizations, Relationship marketing, Marketing Strategies for Leaders, Challengers, Followers and Startups. Social Responsibility of marketing, Neuro Marketing, Sensory Marketing, societal marketing concept, premiumization.

Semester End Examination: 100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- 1. Kotlar, Philip, Marketing Management, Prentice Hall, New Delhi.
- 2. Stanton, Etzel, Walker, Fundamentals of Marketing, Tata-McGraw Hill, New Delhi.
- 3. Saxena, Rajan, Marketing Management, Tata-McGraw Hill, New Delhi.
- 4. McCarthy, E.J., Basic Marketing: A managerial approach, Irwin, New York
- 5. Marketing Management -Analysis planning and Control Prentice Hall of India, New Delhi, Ramaswamy. V S & Namakumari.
- 6. Marketing Management planning implementation and Control, Macmillan Business Books, New Delihi, 2002,
- 7. Marketing in India: Text and Cases by Neelamegham S by Vikas publication, Latest edition.









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Web links and Video Lectures (e-Resources):

- https://youtu.be/5fdx5Laavkc
- https://youtu.be/Ule8n6GgE1g
- https://youtu.be/ob5KWs3I3aY?t=131
- https://youtu.be/U1VWUHLhmdk
- https://youtu.be/iWuYUhSHXHg
- https://youtu.be/IErR_YYfP3Y
- https://youtu.be/mLV7MASrDlQ

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Sl. No.	Description	Blooms Level	Course outcome
CO1	Comprehend the concepts of Marketing Management.	L1	At the end of
CO2	Gain knowledge on consumer behaviour and buying process	L3	the
CO3	Understand concept of Product and Brand Management, Branding and Pricing strategies	L2	course the student
CO4	Identify marketing channels and the concept of product distribution, techniques of sales promotion	L4	will be able to:
CO5	Identify marketing channels and the concept of product	L4	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2	1		2				2		
CO3				3				2	
CO4		2		2					
CO 5		2			2				









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VTU Centre for Online Education (VTU-COE)

Business Communication							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- To enable the students to become aware of their communication skills and sensitize them to their potential to become successful managers.
- To enable learners with the mechanics of writing and also help them to draft business letters in English precisely and effectively.
- To introduce the students to some of the practices in managerial communication those are in vogue.
- To prepare students to develop the art of business communication with emphasis on analysing business situations.
- To train Students towards drafting business proposals.

Module-1 8 Hours

Introduction: Meaning & Definition, Role, Classification – Purpose of communication – Communication Process – Characteristics of successful communication – Importance of communication in management – Communication structure in organization – Communication in conflict resolution - Communication in crisis. Communication and negotiation - Communication in a cross-cultural setting.

Module -2 8 Hours

Oral and Written Communication: Meaning – Principles of successful oral communication – Barriers to communication – Conversation control –Reflection and Empathy: two sides of effective oral communication. Modes of Oral Communication – Listening as a Communication Skill, Non-verbal communication. Purpose of writing – Clarity in writing –Principles of effective writing – Approaching the writing process. Systematically: The 3X3 writing process for business communication.

Module -3 8 Hours

Business Letters and Reports: Introduction to business letters – Types of Business Letters - Writing routine and persuasive letters – Positive and Negative messages.

Writing Reports: Purpose, Kinds and Objectives of reports - Organization & Preparing reports.

Writing Proposals: Structure & preparation - Writing memos

Media Management: The press release - Press conference - Media interviews.









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VTU Centre for Online Education (VTU-COE)

Group Communication: Meetings – Planning meetings – objectives –participants – timing – venue of meetings.

Meeting Documentation: Notice, Agenda, and Resolution & Minutes.

Module - 4 8 Hours

Presentation skills: What is a presentation – Elements of presentation –Designing & Delivering Business Presentations – Advanced VisualSupport for managers.

Case Methods of learning: Understanding the case method of learning.

Negotiation skills: What is negotiation – Nature and need fornegotiation – Factors affecting negotiation – Stages of negotiation process – Negotiation strategies.

Module-5 8 Hours

Employment communication: Introduction - Composing Application Messages - Writing CVs - Group discussions - Interview skills, Impact of Technological Advancement on Business Communication- Technology-enabled Communication-Communication networks-

Intranet-Internet-E-mails-SMS- teleconferencing - videoconferencing.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- 1. Business Communication: Concepts, Cases and Applications- Chaturvedi P. D, &MukeshChaturvedi, 4/e, Pearson Education, 2020.
- 2. Communicating in Business: Ober and Newman, Cengage learning, 8th Edition, 2018.
- 3. Business Communication: Process and Product, Mary Ellen Guffey, 3/e, Cengage Learning, 2002.
- 4. Business and Professional Communication: Kelly M, Quintanilla, Shawn T and Wahl, SAGE South Asia Edition, 2017.
- 5. Business Communication: Lesikar, Flatley, Rentz&Pande, 12/e, TMH, 2014.
- 6. Communicating in Business: Williams, Krizan, Logan and Merrier, Cengage Learning, 8/e, 2017.
- 7. Contemporary Business Communication Scot Ober-Biztanntra, 5/e, 2015.

Web links and Video Lectures (e-Resources):









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- https://www.youtube.com/watch?v=yml9dx9nUco
- https://www.edx.org/learn/business-communications
- https://onlinecourses.swayam2.ac.in/imb19_mg14/preview
- https://www.careers360.com/courses-certifications/swayam-communication-courses-brp-org
- https://dcomm.org/wp-content/uploads/2019/05/Business-Communication-PDFDrive.com-.pdf
- http://www.mim.ac.mw/books/Business%20Communication.pdf
- https://www.researchgate.net/publication/347508593_A_Practical_Book_of_Business_Communication_Published_by
- https://2012books.lardbucket.org/pdfs/communication-for-business-success-canadian-edition.pdf
- https://sagepub.libguides.com/c.php?g=964634&p=6968892
- https://nptel.ac.in/courses/110105052

Course outcomes

At the end of the course the student will be able to:

S1.	Description	Blooms					
No.							
CO1	The students will be aware of their communication skills and	I.1					
COI	know their potential to become successful managers.						
	The students will get enabled with the mechanics of writing						
CO2	2 and can compose the business letters in English precisely and						
	effectively.						
CO3	The students will be introduced to the managerial	1.2					
CO3	communication practices in business those are in vogue.	LZ					
	Students will get trained in the art of drafting business						
CO4	proposals and business communication with emphasis on	L4					
	analyzing business situations.						

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3









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VTU Centre for Online Education (VTU-COE)

Human Resources Management								
Course Code		CIE Marks	30					
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70					
Credits	04	Exam Hours	03					

Course Objectives

- 1. To impart the fundamental concepts of Human Resource management and provide the significance of HRM.
- 2. To prepare the students to apply the knowledge of HRM to solve organizational problems.
- 3. To Enable the students analyze the organizational situation and prepare the HRM strategies for organizational development.
- **4.** To demonstrate the knowledge in analyzing the organization's real time problems.

Module-1 8 Hours

Human Resource Management: Introduction, Meaning, Nature, Importance, Scope of HRM, Evolution of HRM Systems approach to HRM, Traditional HR Vs Strategic HRM, Functions of HRM, principals of HRM. Role of HR manager, Latest Trends in HRM

Module -2 8 Hours

HR planning: Introduction, Importance, Process of Human Resource planning, Tools for demand forecasting, Factors affecting HRP, Job Analysis: Uses, Process of job analysis.

Recruitment and Selection: Nature, Sources of recruitment, methods of recruitment, Factors affecting recruitment, Selection: Definition, Process, Induction.

Module -3 8 Hours

Training and Development: Introduction, Training Vs Development, methods of training, methods of management development.

Performance Management: Introduction, objectives and benefits of Performance management, Performance counseling. Performance appraisal: meaning, objectives, methods of appraisal, Barriers to performance.

Module -4 8 Hours

Compensation Administration: Introduction, components of pay structure in India, Factors influencing compensation level, Compensation determination process.

Incentives and benefits: Pay for performance, Incentives plan, Group incentive plans, Organization wide incentive plan, Fringe benefits, types of fringe benefits.









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Module-5 8 Hours

Employee Grievance and Disciple: Introduction, Grievance procedure, Discipline, Approaches to discipline, Misconduct or Indiscipline, Disciplinary action.

Collective Bargaining: Concepts, Features, objectives, Bargainable issue, Types of Bargaining, the process of collective bargaining, Suggestion for effective implementation of collective Bargaining.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- 1. Human Resource Management , VSP Rao, 3/e, Excel Books, 2010
- 2. Human Resource Management, K. Aswathappa, 6/e, McGraw Hill Education, 2010
- 3. Personnel and Human Resource Management, P SubbaRao, 5/e, Himalaya Publishing House, 2015
- 4. Human Resources Management authored by T.P Renuka Murthy by HPH, 2015 edition.

Web links and Video Lectures (e-Resources):

- https://www.youtube.com/watch?v=zAy6xT8Rvag
- https://www.youtube.com/watch?v=w_wIMveGlrI&list=PLPjSqITyvDeXSqZIgYD2XKKLGZtjrhDtl
- https://www.youtube.com/watch?v=wOCqMEVrW3Y&list=PL_a1TI5CC9R https://www.youtube.com/watch?v=wOCqMEVrW3Y&list=PL_a1TI5CC9R https://www.youtube.com/watch?v=wOCqMEVrW3Y&list=PL_a1TI5CC9R https://www.youtube.com/watch?v=wOCqMEVrW3Y&list=PL_a1TI5CC9R
- https://www.youtube.com/watch?v=VU_7AaOZCLI









VTU Centre for Online Education (VTU-COE)

Course outcome

At the end of the course the student will be able to:

S1.	Description	Blooms
No.		Level
CO1	Understand the concepts and principles of Human	L1
	Resource Management and apply in preparing the	
	strategies for the organization.	
CO2	Apply the appropriate techniques and methods in the	L3
	process of employment, performance management and	
	grievance handling in the organization.	
CO3	Analyse the various employee related issues and offer	L4
	appropriate suggestions	
CO4	Acquire the knowledge on the essential functions of human	L2
	resource management.	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	3		2		2	3	2		2
CO2	3		3		3	2	2		2
CO3	3		3		3	2	3	1	
CO4	3		1		1		2	3	2









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VTU Centre for Online Education (VTU-COE)

Corporate Strategy							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- 1. To provide insights into the concepts and theories of Strategic Management
- 2. To evaluate business strategies in dynamic market environment
- 3. To gain insights into various strategic management models
- 4. To apply all these to address and solve the problems in the corporate world

Module-1 8 Hours

Overview of Strategic Management: Meaning and Origins of Strategy and Strategic Management, Stages, Strategic Management Model, Benefits, Key terms - Competitive Advantage, Vision and Mission, Long term objectives, Strategies and Strategists, Relationship between a Company's Strategy and its Business Model.

Module -2 8 Hours

The External Assessment, PESTLE Analysis, Competitive Analysis, Industry Analysis, Porter's Five-Forces Model, and Key Success Factors.

Module -3 6 Hours

The Internal Assessment, Key internal forces, Resource Based View (RBV), SWOC Analysis, Value Chain Analysis, Balanced Score Card, and Bench Marking.

Module -4 10 Hours

Strategy Formulation, Porter's Five Generic Strategies, Corporate Strategies – Growth Strategies (Internal Growth, External Growth, Integration, Diversification, Mergers, Strategic Alliances), Ansoff's Matrix, Stability Strategies (No-Change, Profit and Proceed with Caution), Retrenchment Strategies (Turnaround, Divestment and Liquidation), and International Business Level Strategies.

Module-5 8 Hours

Strategy Implementation, Nature of Strategy implementation, Annual objectives, Policies, Resource allocation, Restructuring, Reengineering, and E-engineering, Creating a Strategy-supportive culture, and Production/Operations/Human Resource concerns while implementing strategies, Ethics and Corporate Social Responsibility.









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VTU Centre for Online Education (VTU-COE)

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources: Books

- 1. Strategic Management, Fred R. David, 13/e, Prentice Hall India
- 2. Crafting and Executing Strategy Concepts and Cases, Arthur A. Thompson, Jr. et al., 16/e, 2016
- 3. Contemporary Strategy Analysis, Robert M. Grant, Wiley India, 10/e.

Web links and Video Lectures (e-Resources):

- https://www.youtube.com/watch?v=qGU-etCqbtQ
- https://www.youtube.com/watch?v=uY_ywciZUnM
- https://www.youtube.com/watch?v=TzcuoTOkPKg
- https://www.youtube.com/watch?v=mgY864U-OH0
- https://www.youtube.com/watch?v=MIOLtFPYfsE
- https://www.youtube.com/watch?v=d2GoZDOXzzw
- https://www.youtube.com/watch?v=ZmRK9wc3hjI
- https://www.youtube.com/watch?v=tyUw0h5i9yI
- https://www.youtube.com/watch?v=FQLIrmmsHeo
- https://www.youtube.com/watch?v=EvvnoNAUPS0
- https://study.com/academy/topic/strategic-managementoverview.html
- https://www.cascade.app/blog/strategic-management-process

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.









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Sl. No.	Description	Blooms Level
CO1	Students should get clear idea about the concept of Strategic Management, its relevance, Characteristics, process nature and purpose.	L1
CO2	Students to acquire an understanding of how firms successfully institutionalize a strategy and create an organizational structure for domestic and overseas operations and gain competitive advantage.	L3
CO3	To give the students an insight on strategy at different levels of an organization to gain competitive advantage.	L2
CO4	To help students understand the strategic drive in multinational firms and their decisions in different markets.	L4

Course outcome:

At the end of the course the student will be able to:

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3









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VTU Centre for Online Education (VTU-COE)

Financial Management								
Course Code		CIE Marks	30					
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70					
Credits	04	Exam Hours	03					

Course Objectives:

- 1. To familiarize the students with basic concepts of financial management and financial system.
- 2. To understand concept of time value of money and its implication.
- 3. To evaluate the investment proposals.
- 4. To understand the management of working capital in an organization.
- 5. To analyze capital structure and dividend decision.

Module-1 Introduction

08 Hours

Meaning and objectives of Financial Management, changing role of finance managers. Interface of Financial Management with other functional areas. Indian Financial System: Financial markets, Financial Instruments, Financial institutions and financial services. (Theory)

Module -2 Time Value of Money

08 Hours

Meaning of Time value of money –Future value of single cash flow & annuity, present value of single cash flow, annuity & perpetuity. Simple interest & Compound interest, Capital recovery & loan amortization. (Theory & Problems)

Module -3 Sources of Financing and Cost of Capital

08 Hours

Sources of Financing: Shares, Debentures, Term loans, Lease financing, Hybrid financing, Venture Capital, Angel investing and private equity, Warrants and convertibles (Theory Only). Cost of Capital: Basic concepts. Cost of debenture capital, cost of preferential capital, cost of term loans, cost of equity capital (Dividend discounting and CAPM model) - Cost of retained earnings - Determination of Weighted average cost of capital (WACC). (Theory & Problem).

Module -4 Capital Budgeting

08 Hours

Capital budgeting process, Investment evaluation techniques – Net present value, Internal rate of return, Modified internal rate of return, Profitability index, Payback period, discounted payback period, accounting rate of return. (Theory & Problem).









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VTU Centre for Online Education (VTU-COE)

Module-5 Capital structure and Dividend Decisions

08 Hours

Capital structure policy, Leverages, EBIT and EPS analysis. ROI & ROE analysis. Dividend policy - Factors affecting the dividend policy - Dividend Policies- Stable Dividend, Stable Payout.

Working Capital - Factors influencing working capital requirements - Current asset policy and current asset finance policy, Determination of operating cycle and cash cycle on Excel- Estimation of working capital requirements of a firm.

Semester End Examination:

40%Theory: 60%Problems

Suggested Learning Resources:

Books:

- 1. Financial Management, Khan M. Y.& Jain P. K, TMH, 7th Edition
- 2. Financial Management, Prasanna Chandra, TMH, 9th Edition
- 3. Financial Management, I M Pandey, Vikas Publishing House, 11th Edition

Web links and Video Lectures (e-Resources):

- 1. https://www.mastermindsindia.com/
- 2. https://www.mygreatlearning.com/
- 3. https://www.youtube.com/watch?v=qrs3taWpuD8
- 4. https://www.youtube.com/watch?v=TgF2XvjquUU&list=PLLy_2iUCG87CXY2B6fPex1SOIqxzzD5Wj

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Course outcome

At the end of the course the student will be able to:

Sl. No.	Description	Blooms Level
CO1	Understand the basic financial concepts	L1
CO2	Apply time value of money	L3
CO3	Estimate the Cost of Capital and Analyze the capital structure and dividend decisions	L2
CO4	Evaluate the investment decisions and Estimate working capital requirements	L4









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	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1									
CO2									
CO3									
CO4									









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VTU Centre for Online Education (VTU-COE)

Business Research Methods								
Course Code		CIE Marks	30					
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70					
Credits	04	Exam Hours	03					

Course Objectives

- 1. To understand the basic components of research design
- 2. To Gain an insight into the applications of research methods
- 3. To equip students with various research analytical tools used in business research
- 4. To develop analytical skills of business research and to prepare scientific business reports

Module-1 Introduction to Research, Research Problem and Research Hypothesis 7 Hours

Research: Meaning of Research; Types of Research - Exploratory Research, Conclusive Research; The Process of Research; Research Applications in Social and Business Sciences; Features of a Good Research Study.

Research Problem and Formulation of Research Hypotheses: Defining the Research Problem; Management Decision Problem Vs Management Research Problem; Problem Identification Process; Components of the Research Problem; Formulating the Research Hypothesis - Types of Research Hypothesis; Writing a Research Proposal - Contents of a Research Proposal and Types of Research Proposals.

Module -2 Research Design and Sampling

7 Hours

Research Design: Meaning of Research Designs; Classification of Research Designs: Exploratory Research Designs, Descriptive Research Designs, Cross-Sectional Studies and Longitudinal Studies; Experimental Designs.

Sampling: Sampling Concepts - Sample Vs Census, Sampling Vs Non-Sampling Error; Sampling Design - Probability and Non Probability Sampling Design; Determination of Sample Size - Sample Size for Estimating Population Mean, Determination of Sample Size for Estimating the Population Proportion.









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Module - 3 Measurement, Scaling, Questionnaire Design and Data Collection Methods 9 Hours

Attitude Measurement and Scaling: Types of Measurement Scales; Attitude; Classification of Scales: Single Item Vs Multiple Item Scale, Comparative Vs Non-Comparative Scales.

Questionnaire Design: Questionnaire Method; Types of Questionnaires; Process of Questionnaire Designing; Advantages and Disadvantages of Questionnaire Method. **Primary and Secondary Data:** Classification of Data; Secondary Data: Uses, Advantages, Disadvantages, Types and Sources; Primary Data Collection:

Module-4 Data Processing, Data Analysis and Testing of Hypothesis 10 Hours

Observation Method, Focus Group Discussion, Personal Interview Method.

Data Processing: Data Editing - Field Editing, Centralized in House Editing; Coding - Coding Closed Ended Structured Questions, Coding Open Ended Structured Questions; Classification and Tabulation of Data.

Applications of Bivariate and Multivariate statistical techniques, Factor analysis, Discriminant analysis, Cluster analysis, Multiple regression and Correlation, Multidimensional scaling – Conjoint Analysis – Application of statistical software for data analysis. (Theory Only)

Testing of Hypotheses: Concepts in Testing of Hypothesis - Steps in Testing of Hypothesis, Test Statistic for Testing Hypothesis about Population Mean; Tests Concerning Means - the Case of Single Population; Tests for Difference between Two Population Means; Tests Concerning Population Proportion - the Case of Single Population; Tests for Difference between Two Population Proportions. (Theory Only)

Module-5 Research Report Writing and Ethics in Research 7 Hours

Research Report Writing: Types of Research Reports - Brief Reports and Detailed Reports; Report Writing: Structure of the Research Report, Preliminary Section, Main Report, Interpretations of Results and Suggested Recommendations; Report Writing: Formulation Rules for Writing the Report: Guidelines for Presenting Tabular Data, Guidelines for Visual Representations.

Ethics in Research: Meaning of Research Ethics; Clients Ethical Code; Researchers Ethical Code; Ethical Codes Related to Respondents; Responsibility of Ethics in Research - Uses of Library and Internet in Research.









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VTU Centre for Online Education (VTU-COE)

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- Research Methodology: Concepts and Cases: Dr Deepak Chawla & DrNeenaSondhi, Vikas Publishing/2e/2016
- Business Research Methods: Donald R. Cooper & Pamela s Schindler, TMH/9e/2007
- Research Methodology: C R Kothari, ViswaPrakasam Publication, 2014.
- Business Research Methods : S. N. Murthy & U. Bhojanna, Excel Books, 3e, 2016

Web links and Video Lectures (e-Resources):

https://ccsuniversity.ac.in/bridge-

library/pdf/MPhil%20Stats%20Research%20Methodology-Part1.pdf

 $\underline{https://cac.annauniv.edu/aidetails/afpg_2021_fu/Management/M.B.A.pdf}$

https://mis.alagappauniversity.ac.in/siteAdmin/dde-

admin/uploads/4/__PG_M.Com_Commerce%20(English)_Research%20Methodolog y_6223.pdf

https://www.digimat.in/nptel/courses/video/121106007/L01.html

https://www.coursera.org/learn/research-methods

https://www.researchgate.net/publication/319207471_HANDBOOK_OF_RESEAR CH_METHODOLOGY

https://www.pdfdrive.com/research-methodology-books.html









VTU Centre for Online Education (VTU-COE)

S1. No.	Description	Blooms Level
CO1	Learners will understand and appreciate business research	L1
	methods	
CO2	Students will be able to explore various research designs and	L3
	sampling design and techniques	
CO3	Students will be able to apply various scaling measurements,	L2
	Questionnaire design and data collection methods	
CO4	Students will process, analyse, and interpret the data	L4
CO5	Students will be able to write the research report and do the	
	presentation	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3
CO5	2		3		2			3	









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VTU Centre for Online Education (VTU-COE)

Entrepreneurship Development							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- To develop and strengthen entrepreneurial qualities and motivation among students.
- To impart basic entrepreneurial skills and understandings to run a business efficiently and effectively.
- To provide insights to students on entrepreneurship opportunities, sources of funding and institutions supporting entrepreneurs.
- To make students understand the ways of starting a company of their own.

Module-1 8 Hours

Introduction to Entrepreneur & Entrepreneurship: Meaning of Entrepreneur -Types of Entrepreneurs Conceptof Entrepreneurship, EntrepreneurialProcess-.

Corporate Entrepreneurial Mind set: Nature , Developing Vision, organization structure, Strategy Entrepreneurial Culture-Creativity and Innovation: The role of creativity, The innovation Process , Sources of New Ideas ,Methodsof GeneratingIdeas, CreativeProblem Solving,

Module -2 8 Hours

Developing Business Model and processof Company Incorporation: Importance of Business Model, Starting a small-scale industry –Components of an Effective Business Model, Osterwalder Business Model Canvas. Business Planning Process: Meaning of business plan-Final Project Report with Feasibility Study - preparing a model project report for starting a new venture. Process of registration of a private limited company, a public limited company, Startup Four stages of Start Up.

Module -3 8 Hours

Entrepreneurship Development and government support system, Business Angels, Venture Capital, Initial Public Offering, Role of Central Government and State Government in promoting Entrepreneurship - Introduction to various incentives, subsidies and grants Export Oriented Units - A brief overview of financial institutions in India - SIDBI - SIDCO - DIC - Single Window - Latest Industrial Policy of Government of India.









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Module-4 8 Hours

Succession Planning and Strategies for harvesting and ending the Venture: succession of Business, Transfer to family member, Transfer to non family Member, Option of selling the Business, Direct sale, Employee stock option Plan, Management Buyout. Exit Strategy Ethics: Involving Employees, Business associates, social responsibility of Business.

Module-5 8 Hours

Emerging Trends in Entrepreneurship Development; Digital Entrepreneurship, meaning, scope and opportunities. Rural Entrepreneur , Potential opportunities for Rural entrepreneurship in India Women Entrepreneurship – Need – Growth of women Entrepreneurship – Problems faced by Women Entrepreneurs – Development of women Entrepreneurship – Entrepreneurship in Informal Sector – Rural Entrepreneurship – Entrepreneurship in Sectors like Agriculture, Tourism, health case, Transport and allied services.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- Entrepreneurship Development Small Business Entreprises. Poornima M Charanthimath, Pearson Education
- Entrepreneurship. Robert D, Hisrich, 10 edition, Mcgraw Hill Education

Web links and Video Lectures (e-Resources):

- https://youtu.be/rbmz5VEW90A
- https://www.youtube.com/watch?v=CnStAWc7iOw https://www.youtube.com/watch?v=RLQivEQUgUc

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.









VTU Centre for Online Education (VTU-COE)

Course outcome

At the end of the course the student will be able to:

S1.	Description	Blooms
No.		Level
CO1	Demonstrate interest and orientation towards entrepreneurship, and entrepreneurial opportunities to set up a business	3
CO2	Demonstrate creative thinking for innovative business ideas and opportunities	3
CO3	Analyze formal, institutional and informal support systems available for promotion of entrepreneurship	4
CO4	Evaluate opportunities and challenges of small business, women& rural entrepreneurship	5
CO5	Develop a comprehensive business plan for successful setting up of an enterprise	6

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	3	2	3	2					
CO2	3	3							
CO3		3							
CO4									
CO 5	3	3		3	2				









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Post Graduate Diploma in Risk Management **Scheme and Syllabus**









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VTU Centre for Online Education (VTU-COE)

PROGRAM OUTCOMES(POs)

PGD graduate will be able

- To foster analytical abilities decision-making.
- To understand, analyse and communicate a business's goals.
- To lead themselves and team in achieving organisational goals
- To achieve professional excellence and enhance employability.

PROGRAM SPECIFIC OUTCOMES (PSOs):

PGD graduate will be able

PSO1) Comprehend the contemporary features and characteristics of Business Administration.

PSO2) Analyse and interpret the dynamic situations for making Business Management strategies and decisions at the national and global level.

PSO3) Handle responsibility with the ethical values for all actions undertaken by them.

PSO4) Adapt and focus on achieving the organisational goal and objectives with complete zealand commitment.

PROGRAM EDUCATIONAL OBJECTIVES (PEOs):

PGD graduate will be able

- 1. To provide conceptual and practical knowledge that may be applied in actual business.
- 2. To pursue lifelong education to reach goals and be a responsible citizen.
- 3. To enhance critical thinking and decision-making skills.
- 4. To foster a sense of unity within a group and to focus on team building.









VTU Centre for Online Education (VTU-COE)

Semester - I

Sl.No	Code	Course Name	Credits
1		Management and Organisational Behaviour	4
2		Quantitative Techniques	4
3		Accounting for Managers	4
4		Marketing Management	4
5		Business Communication	4
		TOTAL	20

Semester - II

Sl.No	Code	Course Name	Credits		
1		Human Resources Management	4		
2		Corporate Strategy	4		
3		Financial Management	4		
4		Business Research Methods	4		
5		Entrepreneurship Development	4		
	TOTAL				

SEMESTER-III

Sl.No	Code	Course Name	Credit
1		Introduction to Risk Management	4
2		Life Insurance Management	4
3		General Insurance Management	4
4		Management of Insurance Services	4
5		Management of Insurance Institutions	4
TOTAL CREDITS			20









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SEMESTER-IV

Sl. No	Code	Course Name	Credit
1		Behavioural Finance	4
2		Financial Derivatives	4
3		Emerging Trends in Risk Management	4
4		Project Work	8
	20		









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VTU Centre for Online Education (VTU-COE)

Management and Organizational Behaviour						
Course Code CIE Marks 30						
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70			
Credits	04	Exam Hours	03			

Course Objectives

- To understand theories and models of Management and Organizational Behaviour
- To classify and differentiate various models of problem solving
- To compile a framework for addressing and resolving the problems at workplace
- To acquaint the required industry relevant skill sets

Module-1 8 hours

Management – Introduction, Meaning, Nature, Objectives, Importance, Differences between Administration and Management, Levels of Management, Types of Managers, Managerial roles, and Evolution of Management Thought.

Module -2 8 hours

Planning: Importance, Process, Benefits of Planning, Types of Plans, Planning tools and techniques.

Organising: Meaning, Types of Organisation structures, Directions in organisation structures.

Leading: Meaning, Nature, Traits and Behaviour, Approaches to Leadership. Controlling: Meaning, Importance, Steps in control process, Types of control.

Module -3 6 hours

Organizational Behaviour: Introduction, Meaning, History of Organizational Behaviour, Organizational effectiveness, Organizational learning process, Need for studying Organizational Behaviour.

Module -4 10 hours

Perception: Meaning, Process, Factors influencing perception, Perception and decision-making, Attitude and Behaviour, Work related stress and its management, Signs and Symptoms of stress, Causes and managing stress.

Motivation: Meaning, Process, Types and Maslow's Hierarchy of Needs.









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VTU Centre for Online Education (VTU-COE)

Module-5 8 Hours

Power and Politics: Meaning, Sources of power, consequences of power, Managing organizational politics.

Culture: Meaning, Elements of Organizational culture, Characteristics, Types, Creating Organizational culture.

Organizational Change: Meaning, Characteristics, Forces responsible for change, Resistance to change, and Managing resistance to change.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- 1. Essentials of Management, Koontz, McGraw Hill, 8/e, 2014
- 2. Management, John R. Schermerhorn, Jr., 8/e, Wiley India, 2010.
- 3. Organisational Behaviour, Fred Luthans, 12/e, McGraw Hill International, 2011
- 4. Organisational Behaviour, Steven L. McShane& Mary Ann Von Glinow, 6/e, McGraw Hill Education, 2015
- 5. Principles and Practices of Management and Organisational Behaviour, Chandrani Singh and AditiKhatri, Sage Publications, 2016

Web links and Video Lectures (e-Resources):

- https://onlinecourses.nptel.ac.in/noc22_mg104/preview
- https://onlinecourses.nptel.ac.in/noc22_mg78/preview
- https://learninglink.oup.com/access/king-lawley3e-student-resources#tag_all-chapters
- https://openstax.org/details/books/organizational-behavior
- https://www.classcentral.com/course/introduction-organisational-behaviour-11892

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.









VTU Centre for Online Education (VTU-COE)

Course outcome

At the end of the course the student will be able to:

Sl.No.	Description	Blooms
		Level
CO1	Gain and apply the knowledge of management and OB	L1
	theories to solve problems.	
CO2	Acquire conceptual knowledge of management, its various	L3
	functions and theories in OB.	
CO3	Comprehend and apply management and behavioural	L2
	models to relate attitude, perception, power and politics.	
CO4	Analyse the changing trends and patterns in Management	L4
	and OB models.	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2		2	2				2		
CO3				3		3		2	
CO4		2		2			1		2









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VTU Centre for Online Education (VTU-COE)

Quantitative Techniques						
Course Code		CIE Marks	30			
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70			
Credits	04	Exam Hours	03			

Course Learning objectives:

- 1. To make the students learn about the applications of statistical& quantitative tools and Techniques in decision making.
- 2. To emphasize the need for statistics and decision models in solving business problems.
- 3. To enhance the knowledge on descriptive and inferential statistics.
- 4. To develop analytical skills in students in order to comprehend and practice data analysis at different levels.

Module-1 Introduction to Statistics

8 Hours

Introduction to Statistics: Meaning and Definition, functions, scope and limitations, Measures of central tendency - Mean, Median, Mode. **Measures of dispersion**: Range - Quartile Deviation - Standard Deviation - Variance-Coefficient of Variance - Comparison of various measures of Dispersion.

Module -2 Correlation and Regression

8 Hours

Scatter Diagram, Karl Pearson correlation, Spearman's Rank correlation (one way table only), simple and multiple regressions (problems on simple regression only).

Module -3 Hypotheses

8 Hours

Types, characteristics, source, formulation of hypotheses, errors in hypotheses. Level of significance, Parametric tests-- t-test, z-test, and Non-Parametric Tests ANOVA-one-way(only), u-test, K-W Test (problems on all tests).

Module-4 Introduction to Linear Programming Problem

8 Hours

Structure of linear program model, Assumption, Advantages, Limitations, Guidelines for formulation of linear programming model, Formulation of problems, graphical method.

General structure of transportation problem, methods of finding initial basic feasible solution (NWCM, LCM & VAM).

Module-5 Project Management

8 Hours

Structure of projects, phases of project management-planning, scheduling, controlling phase, work breakdown structure, project control charts, network planning, PERT & CPM, Network components & precedence relationships, critical path analysis, probability in PERT analysis, Theory of crashing (Theory Only), Theory of Constraints (Theory only).









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VTU Centre for Online Education (VTU-COE)

Semester End Examination:

50 percent theory: 50 percent problems

Books:

- 1. Fundamentals of Statistics, SC Gupta, Himalaya Publications, 2012
- 2. Research Methodology, Ranjith Kumar, Sage Publications, 2018
- 3. Research Methodology, C R Kothari, ViswaPrakasam Publication, 2015
- 4. Operation Research: An Introduction, H A Taha, Pearson Publication, 2012
- 5. Operation Research, J K Sharma, McMillan Publications, 2014

Web links and Video Lectures (e-Resources):

https://www.youtube.com/watch?v=VDLyk6z8uCg

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Course outcome

At the end of the course the student will be able to:

Sl. No.	Description	Blooms
		Level
CO1	Understand the Quantitative techniques for its use in	L1
	business decisions	LI
	Comprehension of the knowledge of quantitative	
CO2	techniques covering statistics and operation research	L2
	models for decision making	
CO3	Application of quantitative techniques for solving the	L3
	business problems	LS
CO4	Analysing complex business problem using various	1.4
CO4	ORQT tools.	L4









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	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3	PSO4
CO1	1	2	1			2	1		
CO2		2	1	1			2	2	
CO3		1	2	3	2		2		1
CO4			1	2	3	1		2	1









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VTU Centre for Online Education (VTU-COE)

	Accounting for Managers		
Course Code		CIE Marks	30
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70
Credits	04	Exam Hours	03

Course Learning objectives:

- To enable the students to understand the conceptual framework of accounting, reporting and financial statements.
- To enable the students in preparation of books of accounts and accounting records leading to final accounts and interpretation there-off.
- To acquaint the students with interpretation of accounting information and analyses of financial statements for decision making.

Module-1 (8 Hours)

Introduction to Accounting: Meaning, types of Accounting, Users of Accounting information, types of Accounting, Basics of Generally Accepted accounting Principles (GAAP), Concepts and Conventions of Accounting, IFRS, Indian Accounting Standards.. (Theory only)

Module-2 (8 Hours)

Accounting Cycle: Single Entry System, Double Entry System Journal, Ledgers, Trial balance (Theory and Problems).

Module-3 (8 Hours)

Final Accounts of companies: Preparation of final accounts of companies in vertical form as per Companies Act of 2013 (Problems of Final Accounts with adjustments), Window dressing. Case Study problem on Final Accounts of Company (Theory and Problems).

Module-4 (8 Hours)

Analysis of Financial Statements: Meaning and Purpose of Financial Statement Analysis, Trend Analysis, Financial Ratio Analysis, Preparation of Financial Statements using Financial Ratios, Case Study on Financial Ratio Analysis (Theory and Problems).

Module-5 (8 Hours)

Depreciation and Emerging Issues in Accounting: Meaning of depreciation: causes of depreciation, types of depreciation. (Problems only on straight line and WDV method). Emerging Issues in Accounting: Human Resource Accounting, Forensic Accounting, Green Accounting, Sustainability Reporting. (Theory only).

Semester End Examination:

• 40 percent theory: 60 percent problems









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Suggested Learning Resources: Books

- 1. Financial Accounting: A Managerial Perspective, Narayanaswamy R, 5/e, PHI, 2014.
- 2. A Text book of Accounting For Management, Maheswari S. N, MaheswariSharad K. Maheswari , 2/e, Vikas Publishing house (P) Ltd.
- 3. Computerized Accounting, NeerajGoyal, RohitSachdeva, Kalyani Publishers, 1e, 2018.
- 4. Accounting for Management-Text & Cases, S.K.Bhattacharya& John Dearden, Vikas Publishing House Pvt. Ltd., 3e, 2018.
- 5. Accounting and Finance for Non-finance Managers, Jai Kumar Batra, Sage Publications, 1e, 2018.
- 6. Financial Accounting, Jain S. P and Narang K L, Kalyani Publishers.

Web links and Video Lectures (e-Resources):

- https://icmai.in/upload/Students/Syllabus2016/Inter/Paper-5New.pdf
- https://journals.sagepub.com/home/jaf
- https://icmai.in/upload/Students/Syllabus-2012/Study_Material_New/Inter-Paper5-Revised.pdf
- https://books.mec.biz/tmp/books/Y3BMTIHRR2UE7LMTZG3T.pdf
- https://drnishikantjha.com/booksCollection/Financial%20Accounting%20-%20BMS%20.pdf
- https://www.pdfdrive.com/accountancy-books.html
- https://onlinecourses.swayam2.ac.in/nou22_cm18/preview
- https://www.coursera.org/lecture/uva-darden-financial-accounting/what-is-accounting-eXQEc
- https://www.youtube.com/watch?v=mq6KNVeTE3A

Course outcome

At the end of the course the student will be able to:

Sl. No.	Description	Blooms Level
CO1	Know what and how books of accounts and financial statements are prepared	L1
CO2	How to interpret financial statements of companies for decision making.	L1
CO3	Independently undertake financial statement analysis and take decisions.	L4,L6









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	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	









9 Hours

Visvesvaraya Technological University, Belagavi

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VTU Centre for Online Education (VTU-COE)

Marketing Management						
Course Code		CIE Marks	30			
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70			
Credits	04	Exam Hours	03			

Course Objectives

- To familiarize with the basic concepts, and techniques of marketing management
- To gain knowledge on consumer buying behaviour and influencing factors
- To describe major bases for segment marketing, target marketing, and market positioning.
- To develop a Conceptual framework, covering basic elements of the marketing mix.
- To analyses and solve marketing problems in the complex and fast changing business environment.

Module-1 Introduction to Marketing Management and marketing Environment 9 Hours

Introduction, nature, scope and importance of marketing; Marketing concepts and its evolution; Marketing mix.4P's of Marketing. Marketing environment analysis – macro and micro components and their impact on marketing decisions, Market segmentation and positioning and Targeting, Consumer Buying behaviour, Consumer decision making process.

Module -2 Product Decision

Product Decisions: Concept of a product; Classification of products; Major product decisions; Product line and product mix;; Product life cycle Stages -strategic implications; New product development and consumer adoption process. Branding; Packaging and labelling.

Module -3 Price Decisions 7 Hours

Price Decisions - Pricing objectives - Pricing policies and constraints - Different pricing method - pricing strategies and Price adjustment strategy. Factor influencing pricing (Internal factor and External factor), Factors affecting price determination.

Module: Promotion mix Decisions and channel of Distribution 8 Hours









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VTU Centre for Online Education (VTU-COE)

Promotion Decisions: Communication Process; Promotion mix – advertising, personal selling, sales promotion, publicity and public relations; Determining advertising budget; Copy designing and testing; Media selection; Advertising effectiveness; Sales promotion – tools and techniques. Channel Decision and Physical Distribution Decisions - Nature of Marketing Channels –. Types of Channel flows – Channel functions - Functions of Distribution Channel – Structure and Design of Marketing Channels, conflict handling strategies in channel of distribution.

Module-5 Emerging Trends in Marketing

7 Hours

Emerging Trends in Marketing, Marketing Planning. Concepts of B2B marketing, Service Marketing, Digital and social media Marketing, Green Marketing, Event Marketing, Marketing Audit, Sponsorship, Cause Related Marketing, Marketing for Non-Profit Organizations, Relationship marketing, Marketing Strategies for Leaders, Challengers, Followers and Startups. Social Responsibility of marketing, Neuro Marketing, Sensory Marketing, societal marketing concept, premiumization.

Semester End Examination: 100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- 1. Kotlar, Philip, Marketing Management, Prentice Hall, New Delhi.
- 2. Stanton, Etzel, Walker, Fundamentals of Marketing, Tata-McGraw Hill, New Delhi.
- 3. Saxena, Rajan, Marketing Management, Tata-McGraw Hill, New Delhi.
- 4. McCarthy, E.J., Basic Marketing: A managerial approach, Irwin, New York
- 5. Marketing Management -Analysis planning and Control Prentice Hall of India, New Delhi, Ramaswamy. V S & Namakumari.
- 6. Marketing Management planning implementation and Control, Macmillan Business Books, New Delihi, 2002,
- 7. Marketing in India: Text and Cases by Neelamegham S by Vikas publication, Latest edition.









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Web links and Video Lectures (e-Resources):

- https://youtu.be/5fdx5Laavkc
- https://youtu.be/Ule8n6GgE1g
- https://youtu.be/ob5KWs3I3aY?t=131
- https://youtu.be/U1VWUHLhmdk
- https://youtu.be/iWuYUhSHXHg
- https://youtu.be/IErR_YYfP3Y
- https://youtu.be/mLV7MASrDlQ

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Sl. No.	Description	Blooms Level	Course outcome
CO1	Comprehend the concepts of Marketing Management.	L1	At the end of
CO2	Gain knowledge on consumer behaviour and buying process	L3	the
CO3	Understand concept of Product and Brand Management, Branding and Pricing strategies	L2	course the student
CO4	Identify marketing channels and the concept of product distribution, techniques of sales promotion	L4	will be able to:
CO5	Identify marketing channels and the concept of product	L4	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2	1		2				2		
CO3				3				2	
CO4		2		2					
CO 5		2			2				









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VTU Centre for Online Education (VTU-COE)

Business Communication							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- To enable the students to become aware of their communication skills and sensitize them to their potential to become successful managers.
- To enable learners with the mechanics of writing and also help them to draft business letters in English precisely and effectively.
- To introduce the students to some of the practices in managerial communication those are in vogue.
- To prepare students to develop the art of business communication with emphasis on analysing business situations.
- To train Students towards drafting business proposals.

Module-1 8 Hours

Introduction: Meaning & Definition, Role, Classification – Purpose of communication – Communication Process – Characteristics of successful communication – Importance of communication in management – Communication structure in organization – Communication in conflict resolution – Communication in crisis. Communication and negotiation – Communication in a cross-cultural setting.

Module -2 8 Hours

Oral and Written Communication: Meaning – Principles of successful oral communication – Barriers to communication – Conversation control –Reflection and Empathy: two sides of effective oral communication. Modes of Oral Communication – Listening as a Communication Skill, Non-verbal communication. Purpose of writing – Clarity in writing –Principles of effective writing – Approaching the writing process. Systematically: The 3X3 writing process for business communication.

Module -3 8 Hours

Business Letters and Reports: Introduction to business letters – Types of Business Letters - Writing routine and persuasive letters – Positive and Negative messages.

Writing Reports: Purpose, Kinds and Objectives of reports - Organization & Preparing reports.

Writing Proposals: Structure & preparation - Writing memos

Media Management: The press release - Press conference - Media interviews.









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VTU Centre for Online Education (VTU-COE)

Group Communication: Meetings – Planning meetings – objectives –participants – timing – venue of meetings.

Meeting Documentation: Notice, Agenda, and Resolution & Minutes.

Module - 4 8 Hours

Presentation skills: What is a presentation – Elements of presentation –Designing & Delivering Business Presentations – Advanced VisualSupport for managers.

Case Methods of learning: Understanding the case method of learning.

Negotiation skills: What is negotiation – Nature and need fornegotiation – Factors affecting negotiation – Stages of negotiation process – Negotiation strategies.

Module-5 8 Hours

Employment communication: Introduction - Composing Application Messages - Writing CVs - Group discussions - Interview skills, Impact of Technological Advancement on Business Communication- Technology-enabled Communication-Communication networks-

Intranet-Internet-E-mails-SMS- teleconferencing - videoconferencing.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- 1. Business Communication: Concepts, Cases and Applications- Chaturvedi P. D, &MukeshChaturvedi, 4/e, Pearson Education, 2020.
- 2. Communicating in Business: Ober and Newman, Cengage learning, 8th Edition, 2018.
- 3. Business Communication: Process and Product, Mary Ellen Guffey, 3/e, Cengage Learning, 2002.
- 4. Business and Professional Communication: Kelly M, Quintanilla, Shawn T and Wahl, SAGE South Asia Edition, 2017.
- 5. Business Communication: Lesikar, Flatley, Rentz&Pande, 12/e, TMH, 2014.
- 6. Communicating in Business: Williams, Krizan, Logan and Merrier, Cengage Learning, 8/e, 2017.
- 7. Contemporary Business Communication Scot Ober-Biztanntra, 5/e, 2015.

Web links and Video Lectures (e-Resources):









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- https://www.youtube.com/watch?v=yml9dx9nUco
- https://www.edx.org/learn/business-communications
- https://onlinecourses.swayam2.ac.in/imb19_mg14/preview
- https://www.careers360.com/courses-certifications/swayam-communication-courses-brp-org
- https://dcomm.org/wp-content/uploads/2019/05/Business-Communication-PDFDrive.com-.pdf
- http://www.mim.ac.mw/books/Business%20Communication.pdf
- https://www.researchgate.net/publication/347508593_A_Practical_Book_of_Business_Communication_Published_by
- https://2012books.lardbucket.org/pdfs/communication-for-business-success-canadian-edition.pdf
- https://sagepub.libguides.com/c.php?g=964634&p=6968892
- https://nptel.ac.in/courses/110105052

Course outcomes

At the end of the course the student will be able to:

S1.	Description					
No.		Level				
CO1	The students will be aware of their communication skills and know their potential to become successful managers.					
CO2	The students will get enabled with the mechanics of writing and can compose the business letters in English precisely and effectively.	L3				
CO3	The students will be introduced to the managerial communication practices in business those are in vogue.	L2				
CO4	Students will get trained in the art of drafting business proposals and business communication with emphasis on analyzing business situations.	L4				

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3









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VTU Centre for Online Education (VTU-COE)

Human Resources Management							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- 1. To impart the fundamental concepts of Human Resource management and provide the significance of HRM.
- 2. To prepare the students to apply the knowledge of HRM to solve organizational problems.
- 3. To Enable the students analyze the organizational situation and prepare the HRM strategies for organizational development.
- **4.** To demonstrate the knowledge in analyzing the organization's real time problems.

Module-1 8 Hours

Human Resource Management: Introduction, Meaning, Nature, Importance, Scope of HRM, Evolution of HRM Systems approach to HRM, Traditional HR Vs Strategic HRM, Functions of HRM, principals of HRM. Role of HR manager, Latest Trends in HRM

Module -2 8 Hours

HR planning: Introduction, Importance, Process of Human Resource planning, Tools for demand forecasting, Factors affecting HRP, Job Analysis: Uses, Process of job analysis.

Recruitment and Selection: Nature, Sources of recruitment, methods of recruitment, Factors affecting recruitment, Selection: Definition, Process, Induction.

Module -3 8 Hours

Training and Development: Introduction, Training Vs Development, methods of training, methods of management development.

Performance Management: Introduction, objectives and benefits of Performance management, Performance counseling. Performance appraisal: meaning, objectives, methods of appraisal, Barriers to performance.

Module -4 8 Hours

Compensation Administration: Introduction, components of pay structure in India, Factors influencing compensation level, Compensation determination process.

Incentives and benefits: Pay for performance, Incentives plan, Group incentive plans, Organization wide incentive plan, Fringe benefits, types of fringe benefits.









VTU Centre for Online Education (VTU-COE)

Module-5 8 Hours

Employee Grievance and Disciple: Introduction, Grievance procedure, Discipline, Approaches to discipline, Misconduct or Indiscipline, Disciplinary action.

Collective Bargaining: Concepts, Features, objectives, Bargainable issue, Types of Bargaining, the process of collective bargaining, Suggestion for effective implementation of collective Bargaining.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- 1. Human Resource Management , VSP Rao, 3/e, Excel Books, 2010
- 2. Human Resource Management, K. Aswathappa, 6/e, McGraw Hill Education, 2010
- 3. Personnel and Human Resource Management, P SubbaRao, 5/e, Himalaya Publishing House, 2015
- 4. Human Resources Management authored by T.P Renuka Murthy by HPH, 2015 edition.

Web links and Video Lectures (e-Resources):

- https://www.youtube.com/watch?v=zAy6xT8Rvag
- https://www.youtube.com/watch?v=w_wIMveGlrI&list=PLPjSqITyvDeXSqZIgYD2XKKLGZtjrhDtl
- https://www.youtube.com/watch?v=wOCqMEVrW3Y&list=PL_a1TI5CC9R HmoV-nhwngaoFA0b0mHURU
- https://www.youtube.com/watch?v=VU_7AaOZCLI









VTU Centre for Online Education (VTU-COE)

Course outcome

At the end of the course the student will be able to:

S1.	Description	Blooms
No.		Level
CO1	Understand the concepts and principles of Human	L1
	Resource Management and apply in preparing the	
	strategies for the organization.	
CO2	Apply the appropriate techniques and methods in the	L3
	process of employment, performance management and	
	grievance handling in the organization.	
CO3	Analyse the various employee related issues and offer	L4
	appropriate suggestions	
CO4	Acquire the knowledge on the essential functions of human	L2
	resource management.	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	3		2		2	3	2		2
CO2	3		3		3	2	2		2
CO3	3		3		3	2	3	1	
CO4	3		1		1		2	3	2









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VTU Centre for Online Education (VTU-COE)

Corporate Strategy							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- 1. To provide insights into the concepts and theories of Strategic Management
- 2. To evaluate business strategies in dynamic market environment
- 3. To gain insights into various strategic management models
- 4. To apply all these to address and solve the problems in the corporate world

Module-1 8 Hours

Overview of Strategic Management: Meaning and Origins of Strategy and Strategic Management, Stages, Strategic Management Model, Benefits, Key terms - Competitive Advantage, Vision and Mission, Long term objectives, Strategies and Strategists, Relationship between a Company's Strategy and its Business Model.

Module -2 8 Hours

The External Assessment, PESTLE Analysis, Competitive Analysis, Industry Analysis, Porter's Five-Forces Model, and Key Success Factors.

Module -3 6 Hours

The Internal Assessment, Key internal forces, Resource Based View (RBV), SWOC Analysis, Value Chain Analysis, Balanced Score Card, and Bench Marking.

Module -4 10 Hours

Strategy Formulation, Porter's Five Generic Strategies, Corporate Strategies – Growth Strategies (Internal Growth, External Growth, Integration, Diversification, Mergers, Strategic Alliances), Ansoff's Matrix, Stability Strategies (No-Change, Profit and Proceed with Caution), Retrenchment Strategies (Turnaround, Divestment and Liquidation), and International Business Level Strategies.

Module-5 8 Hours

Strategy Implementation, Nature of Strategy implementation, Annual objectives, Policies, Resource allocation, Restructuring, Reengineering, and E-engineering, Creating a Strategy-supportive culture, and Production/Operations/Human Resource concerns while implementing strategies, Ethics and Corporate Social Responsibility.









VTU Centre for Online Education (VTU-COE)

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources: Books

- 1. Strategic Management, Fred R. David, 13/e, Prentice Hall India
- 2. Crafting and Executing Strategy Concepts and Cases, Arthur A. Thompson, Jr. et al., 16/e, 2016
- 3. Contemporary Strategy Analysis, Robert M. Grant, Wiley India, 10/e.

Web links and Video Lectures (e-Resources):

- https://www.youtube.com/watch?v=qGU-etCqbtQ
- https://www.youtube.com/watch?v=uY_ywciZUnM
- https://www.youtube.com/watch?v=TzcuoTOkPKg
- https://www.youtube.com/watch?v=mgY864U-OH0
- https://www.youtube.com/watch?v=MIOLtFPYfsE
- https://www.voutube.com/watch?v=d2GoZDOXzzw
- https://www.youtube.com/watch?v=ZmRK9wc3hjI
- https://www.youtube.com/watch?v=tyUw0h5i9yI
- https://www.youtube.com/watch?v=FQLIrmmsHeo
- https://www.youtube.com/watch?v=EvvnoNAUPS0
- https://study.com/academy/topic/strategic-managementoverview.html
- https://www.cascade.app/blog/strategic-management-process

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.









VTU Centre for Online Education (VTU-COE)

Sl. No.	Description	Blooms Level
CO1	Students should get clear idea about the concept of Strategic Management, its relevance, Characteristics, process nature and purpose.	L1
CO2	Students to acquire an understanding of how firms successfully institutionalize a strategy and create an organizational structure for domestic and overseas operations and gain competitive advantage.	L3
CO3	To give the students an insight on strategy at different levels of an organization to gain competitive advantage.	L2
CO4	To help students understand the strategic drive in multinational firms and their decisions in different markets.	L4

Course outcome:

At the end of the course the student will be able to:

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3









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VTU Centre for Online Education (VTU-COE)

Financial Management							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives:

- 1. To familiarize the students with basic concepts of financial management and financial system.
- 2. To understand concept of time value of money and its implication.
- 3. To evaluate the investment proposals.
- 4. To understand the management of working capital in an organization.
- 5. To analyze capital structure and dividend decision.

Module-1 Introduction

08 Hours

Meaning and objectives of Financial Management, changing role of finance managers. Interface of Financial Management with other functional areas. Indian Financial System: Financial markets, Financial Instruments, Financial institutions and financial services. (Theory)

Module -2 Time Value of Money

08 Hours

Meaning of Time value of money –Future value of single cash flow & annuity, present value of single cash flow, annuity & perpetuity. Simple interest & Compound interest, Capital recovery & loan amortization. (Theory & Problems)

Module -3 Sources of Financing and Cost of Capital

08 Hours

Sources of Financing: Shares, Debentures, Term loans, Lease financing, Hybrid financing, Venture Capital, Angel investing and private equity, Warrants and convertibles (Theory Only). Cost of Capital: Basic concepts. Cost of debenture capital, cost of preferential capital, cost of term loans, cost of equity capital (Dividend discounting and CAPM model) - Cost of retained earnings - Determination of Weighted average cost of capital (WACC). (Theory & Problem).

Module -4 Capital Budgeting

08 Hours

Capital budgeting process, Investment evaluation techniques – Net present value, Internal rate of return, Modified internal rate of return, Profitability index, Payback period, discounted payback period, accounting rate of return. (Theory & Problem).









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Module-5 Capital structure and Dividend Decisions

08 Hours

Capital structure policy, Leverages, EBIT and EPS analysis. ROI & ROE analysis. Dividend policy – Factors affecting the dividend policy - Dividend Policies- Stable Dividend, Stable Payout.

Working Capital - Factors influencing working capital requirements - Current asset policy and current asset finance policy, Determination of operating cycle and cash cycle on Excel- Estimation of working capital requirements of a firm.

Semester End Examination:

40% Theory: 60% Problems

Suggested Learning Resources:

Books:

- 1. Financial Management, Khan M. Y.& Jain P. K, TMH, 7th Edition
- 2. Financial Management, Prasanna Chandra, TMH, 9th Edition
- 3. Financial Management, I M Pandey, Vikas Publishing House, 11th Edition

Web links and Video Lectures (e-Resources):

- 1. https://www.mastermindsindia.com/
- 2. https://www.mygreatlearning.com/
- 3. https://www.youtube.com/watch?v=qrs3taWpuD8
- **4.** https://www.youtube.com/watch?v=TgF2XvjquUU&list=PLLy_2iUCG87CX Y2B6fPex1SOIqxzzD5Wj

Note: The aforesaid links and study materials are suggestive in nature, they may be used with due regards to copy rights, patenting and other IPR rules.

Course outcome

At the end of the course the student will be able to:

Sl. No.	Description	Blooms Level
CO1	Understand the basic financial concepts	L1
CO2	Apply time value of money	L3
CO3	Estimate the Cost of Capital and Analyze the capital structure and dividend decisions	L2
CO4	Evaluate the investment decisions and Estimate working capital requirements	L4









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	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1									
CO2									
CO3									
CO4									









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VTU Centre for Online Education (VTU-COE)

Business Research Methods							
Course Code CIE Marks 3							
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- 1. To understand the basic components of research design
- 2. To Gain an insight into the applications of research methods
- 3. To equip students with various research analytical tools used in business research
- 4. To develop analytical skills of business research and to prepare scientific business reports

Module-1 Introduction to Research, Research Problem and Research Hypothesis 7 Hours

Research: Meaning of Research; Types of Research - Exploratory Research, Conclusive Research; The Process of Research; Research Applications in Social and Business Sciences; Features of a Good Research Study.

Research Problem and Formulation of Research Hypotheses: Defining the Research Problem; Management Decision Problem Vs Management Research Problem; Problem Identification Process; Components of the Research Problem; Formulating the Research Hypothesis - Types of Research Hypothesis; Writing a Research Proposal - Contents of a Research Proposal and Types of Research Proposals.

Module -2 Research Design and Sampling

7 Hours

Research Design: Meaning of Research Designs; Classification of Research Designs: Exploratory Research Designs, Descriptive Research Designs, Cross-Sectional Studies and Longitudinal Studies; Experimental Designs.

Sampling: Sampling Concepts - Sample Vs Census, Sampling Vs Non-Sampling Error; Sampling Design - Probability and Non Probability Sampling Design; Determination of Sample Size - Sample Size for Estimating Population Mean, Determination of Sample Size for Estimating the Population Proportion.









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Module - 3 Measurement, Scaling, Questionnaire Design and Data Collection Methods 9 Hours

Attitude Measurement and Scaling: Types of Measurement Scales; Attitude; Classification of Scales: Single Item Vs Multiple Item Scale, Comparative Vs Non-Comparative Scales.

Questionnaire Design: Questionnaire Method; Types of Questionnaires; Process of Questionnaire Designing; Advantages and Disadvantages of Questionnaire Method. **Primary and Secondary Data:** Classification of Data; Secondary Data: Uses, Advantages, Disadvantages, Types and Sources; Primary Data Collection: Observation Method, Focus Group Discussion, Personal Interview Method.

Module-4 Data Processing, Data Analysis and Testing of Hypothesis 10 Hours

Data Processing: Data Editing - Field Editing, Centralized in House Editing; Coding - Coding Closed Ended Structured Questions, Coding Open Ended Structured Questions; Classification and Tabulation of Data.

Applications of Bivariate and Multivariate statistical techniques, Factor analysis, Discriminant analysis, Cluster analysis, Multiple regression and Correlation, Multidimensional scaling – Conjoint Analysis – Application of statistical software for data analysis. (Theory Only)

Testing of Hypotheses: Concepts in Testing of Hypothesis - Steps in Testing of Hypothesis, Test Statistic for Testing Hypothesis about Population Mean; Tests Concerning Means - the Case of Single Population; Tests for Difference between Two Population Means; Tests Concerning Population Proportion - the Case of Single Population; Tests for Difference between Two Population Proportions. (Theory Only)

Module-5 Research Report Writing and Ethics in Research 7 Hours

Research Report Writing: Types of Research Reports - Brief Reports and Detailed Reports; Report Writing: Structure of the Research Report, Preliminary Section, Main Report, Interpretations of Results and Suggested Recommendations; Report Writing: Formulation Rules for Writing the Report: Guidelines for Presenting Tabular Data, Guidelines for Visual Representations.

Ethics in Research: Meaning of Research Ethics; Clients Ethical Code; Researchers Ethical Code; Ethical Codes Related to Respondents; Responsibility of Ethics in Research - Uses of Library and Internet in Research.









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Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books

- Research Methodology: Concepts and Cases: Dr Deepak Chawla & DrNeenaSondhi, Vikas Publishing/2e/2016
- Business Research Methods: Donald R. Cooper & Pamela s Schindler, TMH/9e/2007
- Research Methodology: C R Kothari, ViswaPrakasam Publication, 2014.
- Business Research Methods : S. N. Murthy & U. Bhojanna, Excel Books, 3e, 2016

Web links and Video Lectures (e-Resources):

https://ccsuniversity.ac.in/bridge-

library/pdf/MPhil%20Stats%20Research%20Methodology-Part1.pdf

https://cac.annauniv.edu/aidetails/afpg_2021_fu/Management/M.B.A.pdf

https://mis.alagappauniversity.ac.in/siteAdmin/dde-

admin/uploads/4/__PG_M.Com_Commerce%20(English)_Research%20Methodolog v_6223.pdf

https://www.digimat.in/nptel/courses/video/121106007/L01.html

https://www.coursera.org/learn/research-methods

https://www.researchgate.net/publication/319207471_HANDBOOK_OF_RESEAR CH METHODOLOGY

https://www.pdfdrive.com/research-methodology-books.html









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Sl. No.	Description	Blooms Level
CO1	Learners will understand and appreciate business research methods	L1
CO2	Students will be able to explore various research designs and sampling design and techniques	L3
CO3	Students will be able to apply various scaling measurements, Questionnaire design and data collection methods	L2
CO4	Students will process, analyse, and interpret the data	L4
CO5	Students will be able to write the research report and do the presentation	

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	1				2	3			
CO2			2				2		
CO3				3				2	
CO4		2		2					3
CO5	2		3		2			3	









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VTU Centre for Online Education (VTU-COE)

Entrepreneurship Development							
Course Code		CIE Marks	30				
Teaching Hours/Week (L:P:SDA)	4:0:0	SEE Marks	70				
Credits	04	Exam Hours	03				

Course Objectives

- To develop and strengthen entrepreneurial qualities and motivation among students.
- To impart basic entrepreneurial skills and understandings to run a business efficiently and effectively.
- To provide insights to students on entrepreneurship opportunities, sources of funding and institutions supporting entrepreneurs.
- To make students understand the ways of starting a company of their own.

Module-1 8 Hours

Introduction to Entrepreneur & Entrepreneurship: Meaning of Entrepreneur -Types of Entrepreneurs Conceptof Entrepreneurship, EntrepreneurialProcess-.

Corporate Entrepreneurial Mind set: Nature , Developing Vision, organization structure, Strategy Entrepreneurial Culture-Creativity and Innovation: The role of creativity, The innovation Process , Sources of New Ideas ,Methodsof GeneratingIdeas, CreativeProblem Solving,

Module -2 8 Hours

Developing Business Model and processofCompanyIncorporation: Importance of Business Model, Starting a small-scale industry –Components of an Effective Business Model, Osterwalder Business Model Canvas. Business Planning Process: Meaning of business plan-Final Project Report with Feasibility Study - preparing a model project report for starting a new venture. Process of registration of a private limited company, a public limited company, Startup Four stages of Start Up.

Module -3 8 Hours

Entrepreneurship Development and government support system, Business Angels, Venture Capital, Initial Public Offering, Role of Central Government and State Government in promoting Entrepreneurship - Introduction to various incentives, subsidies and grants Export Oriented Units - A brief overview of financial institutions in India - SIDBI - SIDCO - DIC - Single Window - Latest Industrial Policy of Government of India.









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Module-4 8 Hours

Succession Planning and Strategies for harvesting and ending the Venture: succession of Business, Transfer to family member, Transfer to non family Member, Option of selling the Business, Direct sale, Employee stock option Plan, Management Buyout. Exit Strategy Ethics: Involving Employees, Business associates, social responsibility of Business.

Module-5 8 Hours

Emerging Trends in Entrepreneurship Development; Digital Entrepreneurship, meaning, scope and opportunities. Rural Entrepreneur , Potential opportunities for Rural entrepreneurship in India Women Entrepreneurship – Need – Growth of women Entrepreneurship – Problems faced by Women Entrepreneurs – Development of women Entrepreneurship – Entrepreneurship in Informal Sector – Rural Entrepreneurship – Entrepreneurship in Sectors like Agriculture, Tourism, health case, Transport and allied services.

Semester End Examination:

100 percent theory: 0 percent problems

Suggested Learning Resources:

Books:

- Entrepreneurship Development Small Business Entreprises. Poornima M Charanthimath, Pearson Education
- Entrepreneurship. Robert D, Hisrich, 10 edition, Mcgraw Hill Education

Web links and Video Lectures (e-Resources):

- https://youtu.be/rbmz5VEW90A
- https://www.youtube.com/watch?v=CnStAWc7iOw https://www.youtube.com/watch?v=RLQivEQUgUc

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VTU Centre for Online Education (VTU-COE)

Course outcome

At the end of the course the student will be able to:

S1.	Description	Blooms
No.		Level
CO1	Demonstrate interest and orientation towards entrepreneurship, and entrepreneurial opportunities to set up a business	3
CO2	Demonstrate creative thinking for innovative business ideas and opportunities	3
CO3	Analyze formal, institutional and informal support systems available for promotion of entrepreneurship	4
CO4	Evaluate opportunities and challenges of small business, women& rural entrepreneurship	5
CO5	Develop a comprehensive business plan for successful setting up of an enterprise	6

	PO1	PO2	PO3	PO4	PO5	PSO	PSO	PSO	PSO
						1	2	3	4
CO1	3	2	3	2					
CO2	3	3							
CO3		3							
CO4									
CO 5	3	3		3	2				